

Ebix WebEnvision Mitigates Compliance with New OSHA Ruling

Making a living shouldn't have to cost you your life. Workplace fatalities, injuries, and illnesses are preventable. Safe jobs happen because employers make the choice to fulfill their responsibilities and protect their workers.

— Dr. David Michaels Assistant Secretary of Labor for Occupational Safety and Health

OSHA Mandate

The U.S. Occupational Safety and Health Administration (OSHA) recently announced a final rule regarding employers' reporting of severe on the job injuries.

Under the revised rule, it will now be mandatory for employers to notify OSHA of work-related fatalities within eight hours, and work-related in-patient hospitalizations, amputations or losses of an eye within 24 hours.

Ebix, A leading international supplier of On-Demand software and E-commerce services to the insurance industry, has a product offering - the Ebix WebEnvision portal - that facilitates online incident reporting and allows users to produce necessary OSHA reports quickly.

Formerly, OSHA's regulations called for an employer to report only work-related fatalities and inpatient hospitalizations of three or more employees. Reporting single hospitalizations, amputations or loss of an eye was not compulsory. This mandate applies to all employers covered by the Occupational Safety and Health Act, including those now exempt from maintaining injury and illness records.

Ebix Solution

The Ebix system is a vanguard in web-based incident reporting solutions and was launched in 1999. It has had a successful track record for over 15 years. Continuous enhancements have kept the product fresh. The most recent updates were implemented in August of 2014. WebEnvision is a customized incident reporting and safety program administration solution which receives incident reports worldwide and also shares real-time risk and loss information with your complete organization. Clients value WebEnvision for its ability to expedite reporting of incidents, streamline workflow and standardize language. In addition, the automated incident reporting functionality eliminates the need for paper forms or a fax or call in service.

RiskEnvision is an enterprise-level suite of RMIS products offering a totally web-based risk management and claims administration solution in the areas of Auto, GL, Product, Property and Worker's Compensation. RiskEnvision's functions include payment processing, reserve management, form letters/correspondence, policy management and reporting. It is a total RMIS solution for Risk Managers, Claims Administrators, Self-Insured/Insurance Organizations as well as Work Comp, Healthcare and Safety Managers.

Intuitive Design

WebEnvision's electronic forms can be customized to replicate and adapt to clients' existing processes for claims reporting. The electronic forms link-up with the RiskEnvision database allowing for basic information to prefill specific injured employee data (employee location, contact information, manager, local medical providers, etc.) Other field values are standardized based on pre-populated lookup lists to ensure consistency and accuracy in reporting cause of loss, body part, etc. In addition, RiskEnvision/WebEnvision integrates with other compliance reporting solutions (for WC EDI & CMS

Business rules and workflow automation are written in a way that enables specific triggered actions. These actions include the employee's manager being notified via email, an adjuster being assigned to the claim, an incident investigation ordered, and a checklist of action items to be completed attached to the claim record. WebEnvision's install-free, web-based architecture makes it an application which requires very little maintenance. Users can access the application from any Internet connection and standard web browser.

Client Feedback

A key manufacturer with global production plants had disparate and disconnected safety programs at each location. They utilized WebEnvision to standardize their safety process, and manage their global safety initiatives including root cause research and corrective actions from a central location. Their adoption of the system has also allowed for prompt and direct reporting of injuries resulting in cost savings gleaned from early understanding of the injury's scope and consequential quicker response and resolution time. The organization has been extremely satisfied with their choice of WebEnvison, a product they call "...both a mile wide and a mile deep."

Company Overview

Ebix provides end to end solutions ranging from infrastructure exchanges, carrier systems, agency systems and BPO services to custom software development for all entities involved in the insurance industry. With more than 30 offices across United States, Australia, Singapore, New Zealand, Canada, China, Japan and India, Ebix powers multiple exchanges across the world in the field of life, annuity, health, risk management and property & casualty insurance while conducting in-excess of \$100 billion in insurance premiums on its platforms. Our vast customer base includes over 100 Insurance companies, TPAs, Banks, Financial Advisors and more than 300,000 Brokers/Agents, in addition to a few hundred corporate clients. This includes a blue-chip account base consisting some of the world's largest and most respected insurance companies as well as a large community of insurance professionals.

Ebix appreciates the significance of strong customer relationships, as it is through these close working partnerships that our products are developed and enhanced. Driven by our customers' needs, we're committed to product integrity. Reach out to us soon. Our WebEnvision experts will walk you through our solutions to see how they can meet your business needs. Email: rmis.sales@ebix.com