

eHealth Kiosks to Connect Rural Rajasthan



In an aim to connect the doctors and patients in rural India, e-Mitra a leading government programme in Rajasthan launched eHealth kiosks which provides ‘Ask a Doctor’ service, an online consultation where a expert doctor across the globe attends the patient in a nominal payment.

The Ask a Doctor, eHealth kiosks was jointly launched by 1 Stop Aksh, the e-governance arm of Aksh Optifibre Limited and e-Mitra. A rural citizen can walk-in into the kiosks and they can get answers to there questions from doctors all over the world.

“We have a strict mandate from the

Government of Rajasthan to make the best of eHealth services available to the citizens of the state through our e-Mitra programme. We hope to achieve significant increase in the average state health index through the “Ask a Doctor” services. This service will be of great significance in the years to come as our citizens in the rural parts of the state will have access to world class primary health services and will be able to get the proper treatment guidance from Doctors without having to leave town to go to a bigger hospital for consultation. Our primary objective at this stage is to educate and integrate technology enabled health services into the lives of the citizens,”RK Sharma- Joint Director, DoIT & Communication, Government of Rajasthan,

“Ask a Doctor” 24X7 services which cater to most of the common health needs of the citizens who get answers online or through phone from experts. The service allows a consumer to write a health query, attach a picture or upload a lab report and post to doctors across the world in just a few clicks.

The services are being provided to RajCOMP Info Services Ltd. (RISL), a fully owned government of Rajasthan company in partnership with Ebix, Inc, a leading international supplier of On-Demand software and E-commerce services to the insurance, finance and healthcare industries.

The e-health services will mainly be delivered to the citizens through the 1 Stop Aksh e-Mitra kiosks that operate across the state. The company currently operates over 6000 kiosks across the state with a target of opening 10,000 kiosks in the state by 2016.

Taking about 1 Stop Aksh, Lokesh Khandelwal- Project Head, Aksh Optifibre Limited said,” is a trusted name in the state for all e-Governance services in Rajasthan. We hope to take this noble service to each and every citizen in need of medical attention and provide a new age solution to an age old problem. Government is looking at all possible ways to reach as many people as it

can. I personally feel that citizens not only in the rural parts but also in the urban areas will find this service beneficial.”