

On-Demand Solutions for the Insurance, Financial, e-Governance & Healthcare sectors

INVESTOR PRESENTATION

1 Ebix Way, Johns Creek, GA 30097 | Phone: (678) 281 2020 | www.ebix.com

DISCLAIMER

This Investor Presentation has been prepared by Ebix, Inc. ("Ebix") for investors, solely for informational purposes.

The information contained herein has been prepared to assist prospective investors in making their own evaluation of the Company and does not purport to be all-inclusive or to contain all of the information a prospective or existing investor may desire. In all cases, interested parties should conduct their own investigation and analysis of the Company and the data set forth in this information. Ebix makes no representation or warranty as to the accuracy or completeness of this information and shall not have any liability for any representations (expressed or implied) regarding information contained in, or for any omissions from, this information or any other written or oral communications transmitted to the recipient in the course of its evaluation of the Company.

This Information includes certain statements and estimates provided by the Company with respect to the projected future performance of the Company. Such statements, estimates and projections reflect various assumptions by management concerning possible anticipated results, which assumptions may or may not be correct. No representations are made as to the accuracy of such statements, estimates or projections. Prospective investors will be expected to have conducted their own due diligence investigation regarding these and all other matters pertinent to investment in the Company.

This presentation may contain statements that are not historical facts, referred to as "forward looking statements." The corporation's actual future results may differ materially from those suggested by such statements, depending on various factors including those described in filings made with the SEC.



TABLE OF CONTENTS

EXECUTIVE SUMMARY	05
FINANCIAL SNAPSHOT	12
INDUSTRY & MARKET OVERVIEW	17
EBIX EXCHANGE (INSURANCE)	18
EBIXCASH	27
EBIXCASH PAYMENT SOLUTIONS	38
EBIXCASH TRAVEL	51
EBIXCASH FINANCIAL TECHNOLOGIES	59
ELEARNING	69
STARTUP INITIATIVES	74
A FEW STRATEGIC THOUGHTS	78



EBIX MISSION

EBIX GOAL IS TO BE THE LARGEST FINTECH COMPANY IN THE WORLD THAT CAN CONVERGE ALL INSURANCE AND FINANCE SERVICES

CONVERGENCE

Ebix's goal is to be the leading powerhouse of insurance and financial transactions in the world. The Company's technology vision is to focus on the convergence of all channels, processes and entities in a manner such that data seamlessly flows once a data entry has initially been made. Ebix strives to work collaboratively with clients to develop innovative technology strategies and solutions that address specific business challenges and requirements. Ebix combines the newest technologies with its capabilities in consulting, systems design and integration, IT and business process outsourcing, applications software, and web and application hosting to meet the individual needs of organizations.

The company's technology vision is to focus on convergence of all insurance and financial exchange channels, processes and entities for seamless data flow. The company intends to do that by designing products and services that are pioneering in its field. The company believes that profitability and revenue growth must go hand in hand.

With no competitors who can match the completeness of its vision or its distinct advantages, Ebix is ideally positioned to seize an enormous market opportunity. Cited by numerous third parties for the high quality of its offerings, Ebix has built an outstanding reputation amongst a large, impressive customer base. With a strong recurring Software as a Service (SaaS) model, Ebix is positioned to be a leading global FinTech player.

The company has been featured on Fortune Magazine's 100 Fastest Growing Company List 5 times in the last decade. Ebix also has history of producing 19 years of both top line and bottom line sequential growth. Under the present management, Ebix stock has shown shareholder return of more than 16,000% growth in terms of stock value.



ABOUT EBIX

Founded in 1976, Ebix, Inc. is listed on the NASDAQ Global Market and is a part of the Russell 2000 Index and Standard & Poor's Smallcap 600 Index. Headquartered in Johns Creek, Georgia, Ebix has 50+ offices across the world in countries like Australia, Brazil, New Zealand, Singapore, Canada, U.K. and India. Through its various SaaS based software platforms, Ebix employs 7,800+ professionals providing products, support and consultancy to thousands of customers on six continents across 69+ countries.

Ebix Summary					
 Market capitalization of approximately \$850 Million and 7,800+ employees globally, working across 50+ offices 	One of the largest insurance and financial exchanges in the world				
Ebix has a strong clientele of millions of users globally across financial institutions, public institutions, banks, insurance companies, insurance brokers and healthcare professionals	Ebix's centers in India have Carnegie Mellon's highest CMMI Level 5 rating and provide quality operations to its customers				
The Company has a proven high Growth and Profitable Recurring Revenue Model with 88% recurring revenues	Ebix's insurance exchanges power transactions between hundreds of thousands of brokers and insurance companies				
Strong Balance sheet and 20 years of sequential top line and bottom line growth	Ebix powers leading insurance and reinsurance exchanges in countries like the US, Australia, UK, and NZ				
 A client base spread across 69+ countries with hundreds of thousands of users using its platforms and exchanges 	Ebix's Annuity Exchange powers more than \$60 billion in Annuity premiums annually in the United States				
Ebix Exchange in Australia powers a majority of the electronic property & casualty insurance transactions	Ebix systems tend to be multi-lingual and multi-currency (French, Portuguese, Spanish, Japanese, Chinese, Hindi and English)				
All worldwide intellectual property and development is led by its India staff	Ebix's On-Demand CRM solution is used by 125,000 plus users in the United States alone				
EbixCash's goal is to converge B2C & B2B processes, front-end & back-end processes, while creating distribution markets on one hand and enabling on-demand technology solutions on the other hand	 EbixCash, through its travel portfolio of Via and Mercury is also one of Southeast Asia's leading travel exchanges with over 2,200+ employees, 212,450+ agent network, 25 branches and over 9,800 corporate clients; processing an estimated \$2.5 billion in gross merchandise value per year 				
 EbixCash's Forex operations have emerged as a leader in India's airport Foreign Exchange business with operations in 32 international airports, including Delhi, Mumbai, Bangalore, Hyderabad, Chennai and Kolkata, conducting over \$4.8 billion in gross transaction value per year 	EbixCash is the only Financial Exchange in the Indian subcontinent with consistent strong operating margins, along with unparalleled organic and inorganic growth rate. EbixCash handles Gross Merchandise Value (GMV) of \$18 billion(pre-Covid)				



SUMMARY HIGHLIGHTS



Industry Leadership Opportunity by Leveraging Ebix's Strong Market Presence.

The insurance and finance IT market is a highly fragmented multi-billion dollar industry. Ebix's innovative exchange strategy and its global reach positions it as a possible leader in the worldwide insurance and financial exchange markets.

2 Large, Impressive Client Base for Expansion and Cross-selling.

Ebix's outstanding reputation with a large customer base and community of insurance and finance professionals offers tremendous expansion and cross-selling opportunities to accelerate an already very strong market position.

Consistency of Performance.

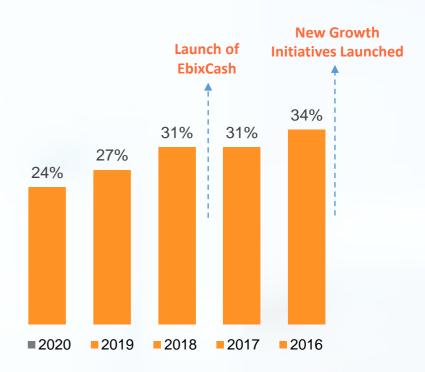
	Q1 2021* Annualized Non GAAP	2020 Non GAAP	2019 Non GAAP	2018 GAAP	2017 GAAP	2016 GAAP
Revenues in million \$	1,160.2	625.6	580.6	497.8	364.0	298.3
Growth of Q1 2021 over other years		85%	100%	133%	219%	289%
Net Income in million \$	102.9	113.1	96.7	117.7	100.6	93.8
Growth of Q1 2021 (Non GAAP) over other years		-9%	6%	-12%	2%	10%
Diluted EPS in \$	3.36	3.70	3.16	3.73	3.17	2.86
Growth of Q1 2021 (Non GAAP) over other years		-9%	6%	-10%	6%	17%

^{*}In Q1 2021, Ebix recorded Non GAAP adjustments totaling \$9.18M.



With approximately 88% of its revenue generated from recurring sources, Ebix has a high degree of visibility into its growth trajectory.

Operating Margins



SUMMARY HIGHLIGHTS

UNIQUE DIFFERENTIATION ENHANCES EBIX'S LEADERSHIP OPPORTUNITY



Ebix's exchanges power transactions between hundreds of thousands of brokers and insurance companies.

Ebix runs over 22 million compliant life policy illustrations and over 40 million life insurance quotes annually. Ebix's annuity exchange powers in excess of \$60 billion in premiums annually in the United States. Ebix Exchange in Australia powers the majority of the electronic property & casualty insurance transactions. Ebix's On-Demand CRM solution is used by 125,000 plus users in the United States alone. With the aggregation of a large community of insurance companies and brokers on its exchanges, Ebix is seen as a vehicle to insurance markets by these entities. Companies not using Ebix exchanges risk losing access to the aggregated markets that Ebix could offer them access to.



EbixCash is the new 'Financial Services' arm of Ebix that originated in India

EbixCash's goal is to converge B2C & B2B processes, front-end & back-end processes, while creating distribution markets on one hand and enabling on-demand technology solutions on the other hand. EbixCash is the only Financial Exchange in the Indian subcontinent with consistent strong operating margins, along with unparalleled organic and inorganic growth rate. EbixCash handles Gross Merchandise Value (GMV) of \$18 billion(pre-Covid).



Experienced Executive Management Team with Domain Expertise and Industry Recognition.

Ebix's team includes subject matter and domain experts with a deep understanding of the insurance and finance industries, spanning hundreds of years of collective experience. Its infrastructure and experienced executive management team is highly capable of sustaining its leadership and growing Ebix into the future.



Ebix provides a multi-national broker or carrier a common code base world-wide, unlike any other software player in the insurance industry that addresses these markets.

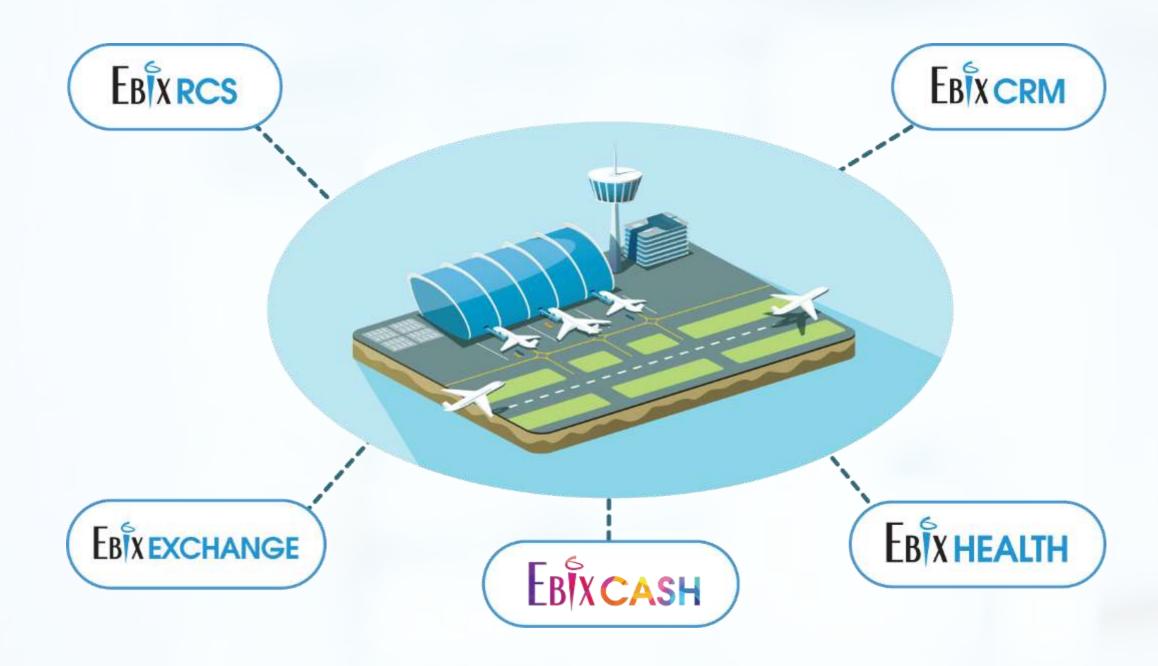
Ebix systems are multi-lingual and multi-currency (French, Portuguese, Spanish, Japanese, Chinese and English).



With fully owned offshore facilities in India, Ebix has the ability to reduce the cost structure of acquired companies and increase their efficiency.

Ebix's centers in India have Carnegie Mellon's highest CMMI Level 5 rating, and provide quality operations to its customers.

AIRPORT FOR INSURANCE AND FINANCE



EBIX VISION – TO BECOME AN AIRPORT FOR INSURANCE, HEALTHCARE AND FINANCE CONVERGED TOGETHER



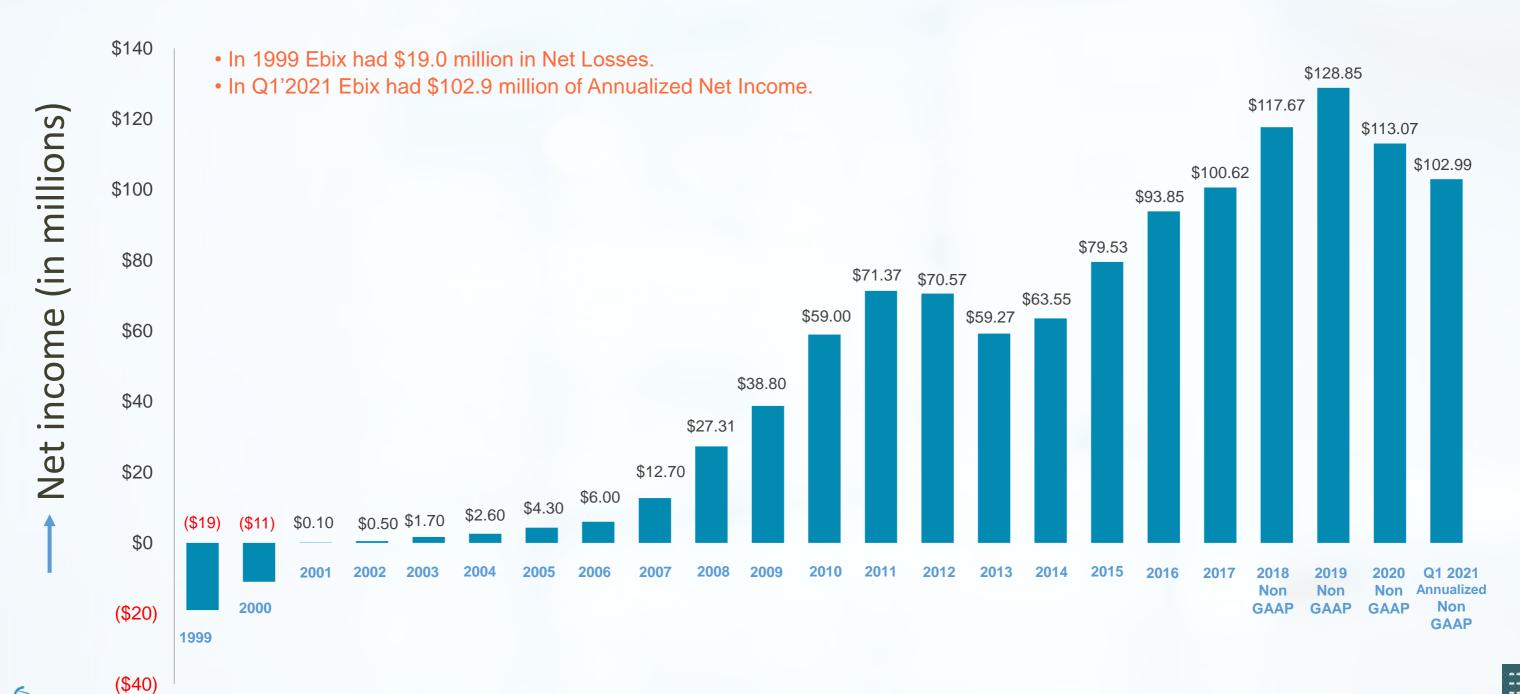
GLOBAL FOOTPRINT

Our markets and our clients cross geographic boundaries. With customers on six continents across 69+ countries, Ebix has a unique footprint in the insurance, healthcare and financial industries.



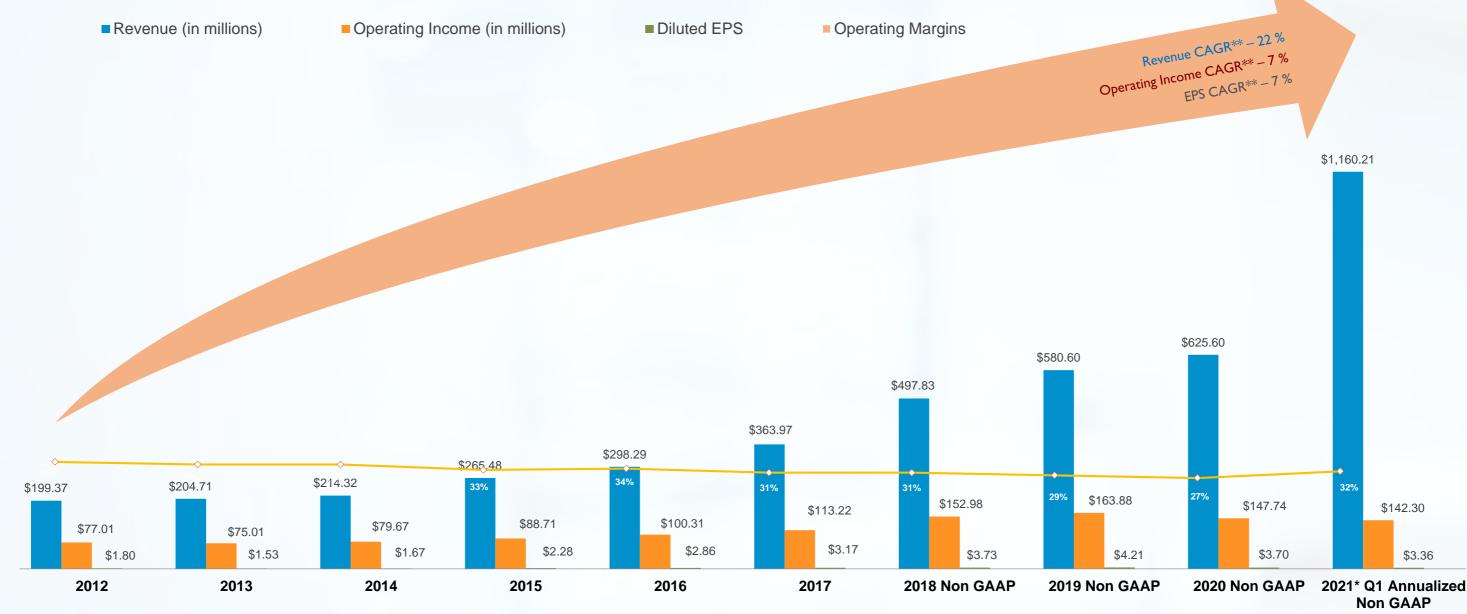


THE JOURNEY TILL NOW



CONSISTENT GROWTH AND PROFITABILITY





**CAGR calculated using 2012 as the base period through Q1 2021 For more details on Q1 2021* Non GAAP numbers, please refer to Slide No. 7.



EBITDA

COMBINED EBITDA BETWEEN 2012 AND 2020 = \$1.26 BILLION

EBITDA CAGR** – 10 %







BALANCE SHEET METRICS

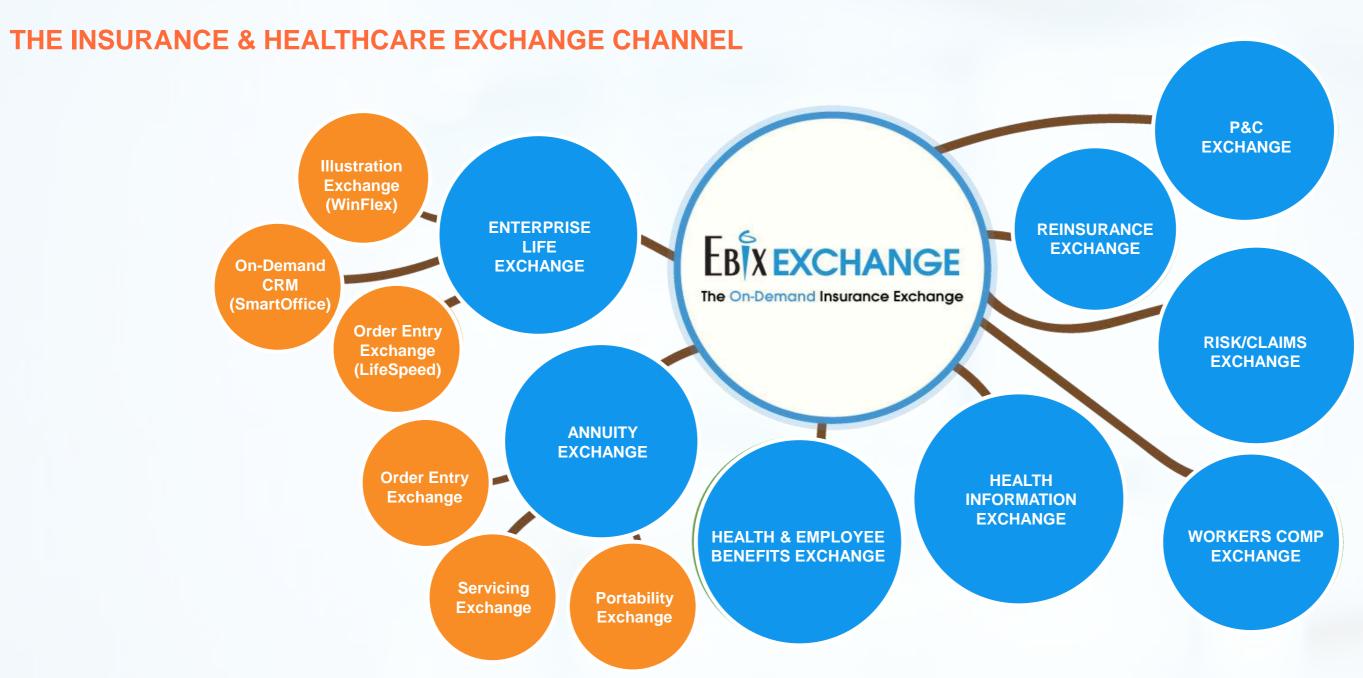
HEALTHY BALANCE SHEET

	2020	2019	2018	2017	2016	2015	2014
Net Debt (millions) (Debt less cash, cash equivalents & short term investments)	\$569.9	\$668.6	\$551.2	\$310.8	\$155.6	\$148.4	\$69.4
Current Ratio	1.89	1.55	1.35	1.72	2.31	2.28	1.49
Cash Balance +Short- term investments (millions)	130.1	77.7	\$169.1	\$89.5	\$117.2	\$58.7	\$52.6
Working Capital (millions)	\$170.5	\$129.0	\$110.0	\$106.0	\$117.3	\$65.6	\$34.1
Debt to Market Cap ratio	0.69	1.36	1.51	0.81	0.64	0.51	0.28





EBIX'S INSURANCE EXCHANGE VISION



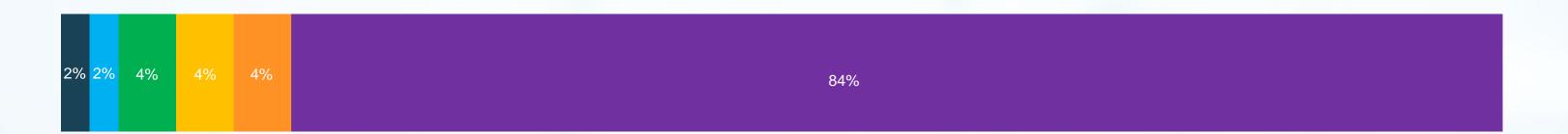


EBIX'S INSURANCE EXCHANGE VISION

THE INSURANCE & HEALTHCARE EXCHANGE CHANNEL

Multiple exchanges across the world in the fields of life, annuity, health, property & casualty insurance conducting in excess of \$100 billion in insurance premiums.



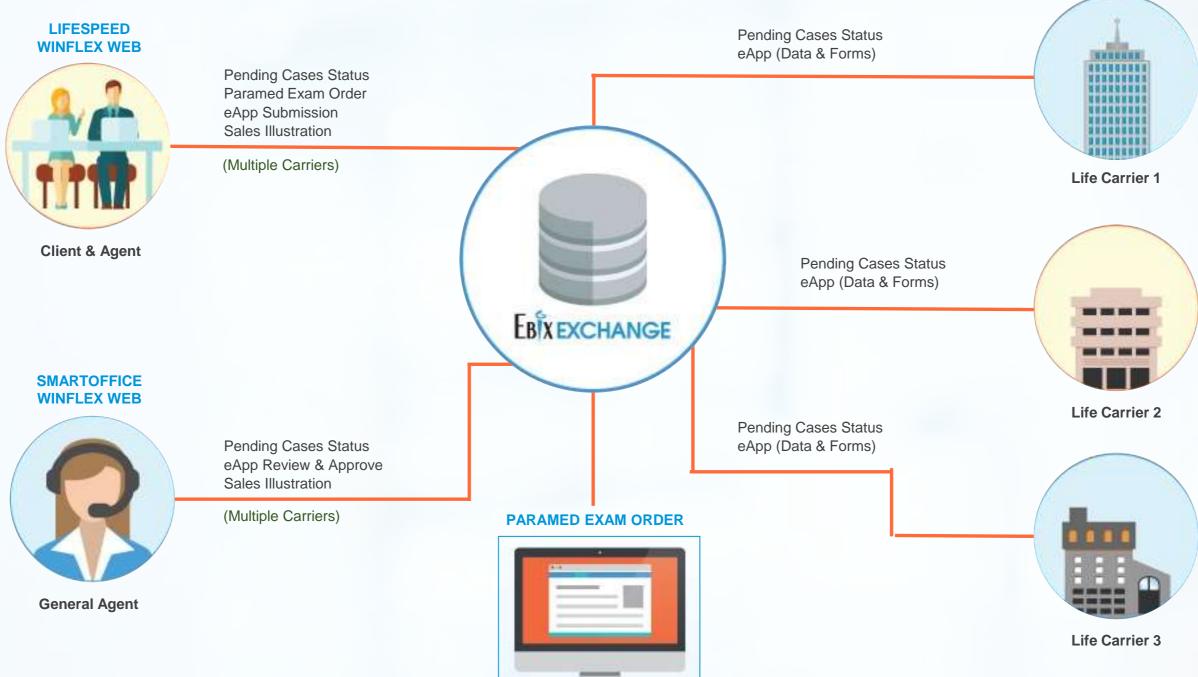


Ebix Vertical Exchange Channel Revenue Split in Q1 2021



THE INSURANCE EXCHANGE CHANNEL

LIFE EXCHANGE

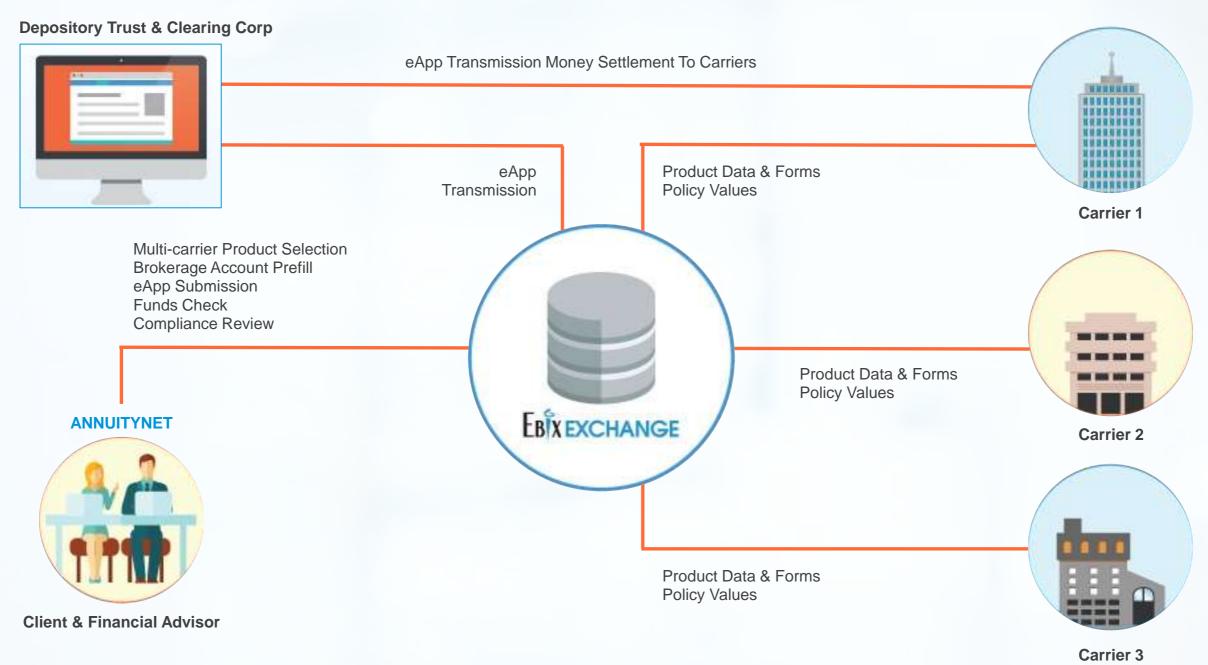


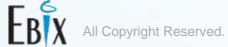
Service Provider



THE INSURANCE EXCHANGE CHANNEL

ANNUITY EXCHANGE





THE EBIXHEALTH EXCHANGE

HEALTH EXCHANGE - THE ONLY END-TO-END COMPREHENSIVE EXCHANGE TRUSTED BY THOUSANDS OF CARRIERS, THIRD PARTY ADMINISTRATORS, BROKERS, EMPLOYERS & CONSUMERS, DESIGNED TO ADDRESS THE SPECIFIC NEEDS ACROSS THE HEALTHCARE SERVICE VALUE CHAIN

SaaS based Healthcare Benefits and Claims Management

Multiple Benefit Lines:

Medical, Dental, Vision, Specialty, FSA, HRA, HSA

STD, LTD, Group Life / AD&D, COBRA

Full Accounting and Premium Billing

Electronic imaging/workflow

Reinsurance

EBIX HEALTH

Claims & Encounter Processing

Policy/Benefits Administration

Workers Compensation Administration

Employee Benefits & Risk Management

Integrated Flexible Benefits Administration

Integrated 'Web' & 'Voice-enabled' Benefits Communication

Electronic Data Interchange (EDI)

Optical Imaging/IOCR

HIPAA Compliant Solutions

COBRA Administration System

Case Management System

Analysis & Reporting

9 Million Insured Lives, used by Top carriers & 3 of the Top 10 TPAs in the US

Online Quoting

Agency management

CRM/Sales Automation

Advisor Tools

Enrolment Services

Health & Wellness

Financial Services

Cost & Care Guide

Real Value Statement

Dependent Audits

NurseLine

Employee Assistance Program (EAP) Multimedia Encyclopaedia

Interactive Decision Tools

Health Risk Assessments

Wellness Calculators

Drug Tools

Exam Scheduling Recommendation Tools

Care Guides

Health News

Mobile Technologies

Marketing Technologies

E-Learning, M-Learning



CONVERGENCE IS KEY

2:

RISK COMPLIANCE SOLUTIONS





POWERING THE INSURANCE BROKER



- Fully integrated modules that support all phases of the business process, including Quotations, Policies, Placing, Invoicing, Accounting, Claims & Analytics
- Multi-country, multi-currency and multi-lingual



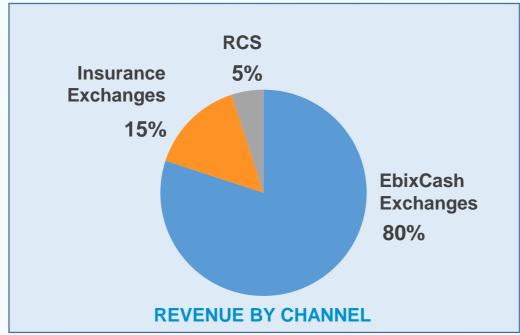
- E-commerce-based, end-to-end, backend system to automate a broker's entire business
- Policy processing/Claims administration/Sales Management/ Underwriting/Rating etc.
- Built in-house, deployed across United States

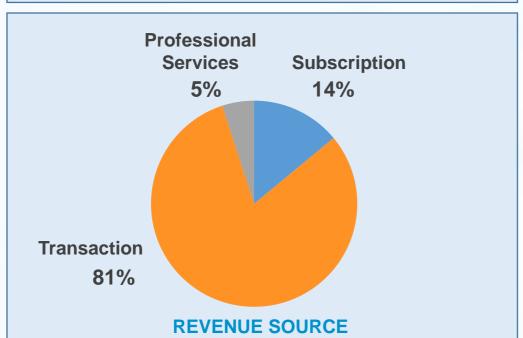


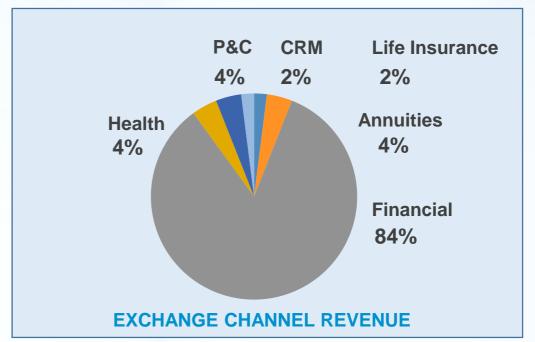
- Comprehensive e-commerce enabled business system designed for General Insurance Intermediaries Insurance Intermediaries
- Used by over 5,000 users across 600 businesses in Australia
- Interfaces with Ebix Exchange,
 On-line quoting and all of the major premium funding applications
- Seamless integration to electronic trading platforms, Premium Funding systems, Banks, Payment Gateways and Document Management Systems

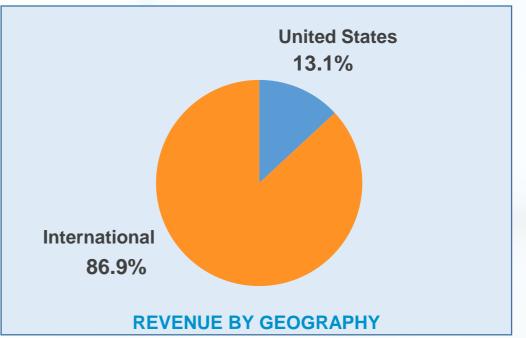


INSURANCE EXCHANGES CONTINUE TO GROW WITH RECURRING REVENUE STREAMS







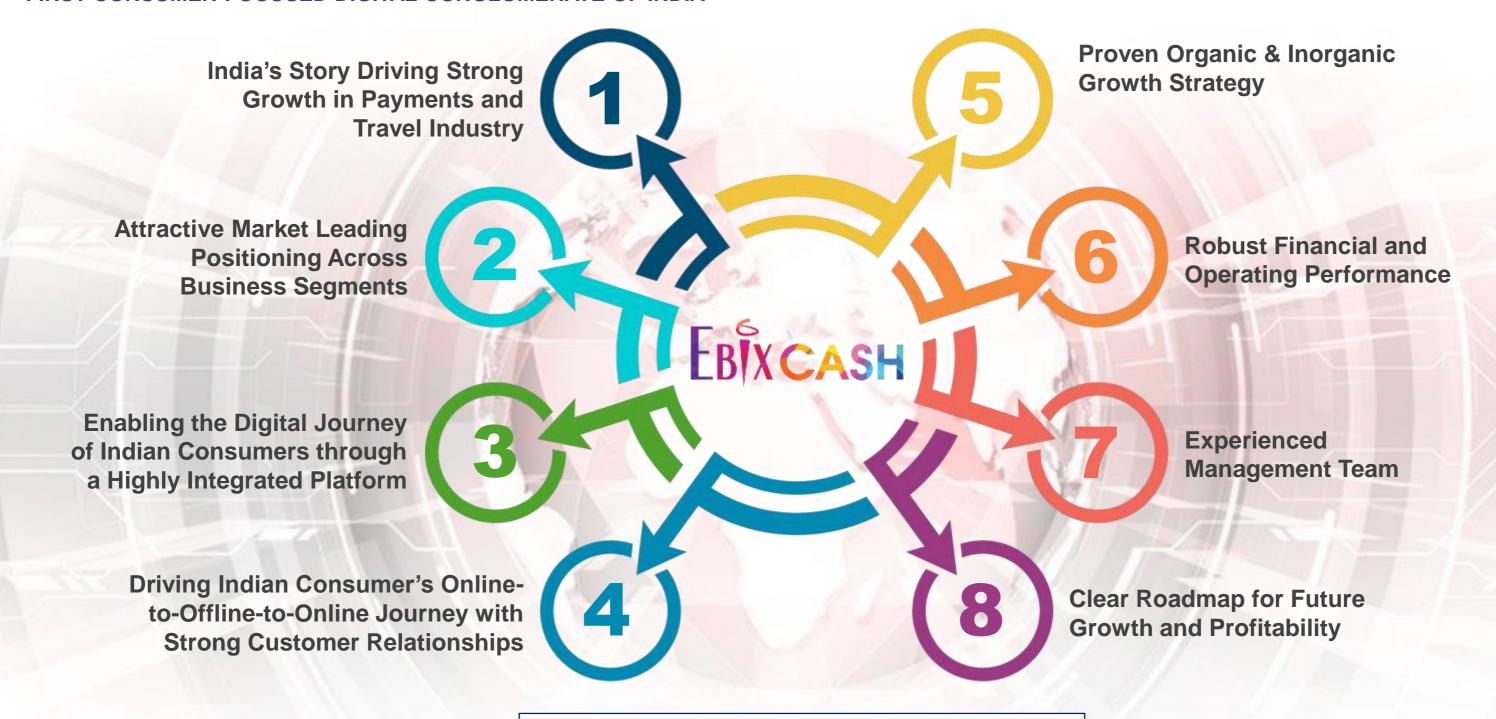






EBIXCASH

FIRST CONSUMER-FOCUSED DIGITAL CONGLOMERATE OF INDIA



EBIXCASH HUB OF FINANCIAL TRANSACTIONS



EbixCash's goal is to converge B2C & B2B processes, front-end & back-end processes, while creating distribution markets on one hand and enabling on-demand technology solutions on the other hand. EbixCash goal is to establish leadership and become an end-to-end one-stop place for the end customer and the back end players by converging all these mediums for Remittance, Foreign exchange, Payment Solutions, Insurance, Travel, Financial Technologies and E-Learning in India and abroad



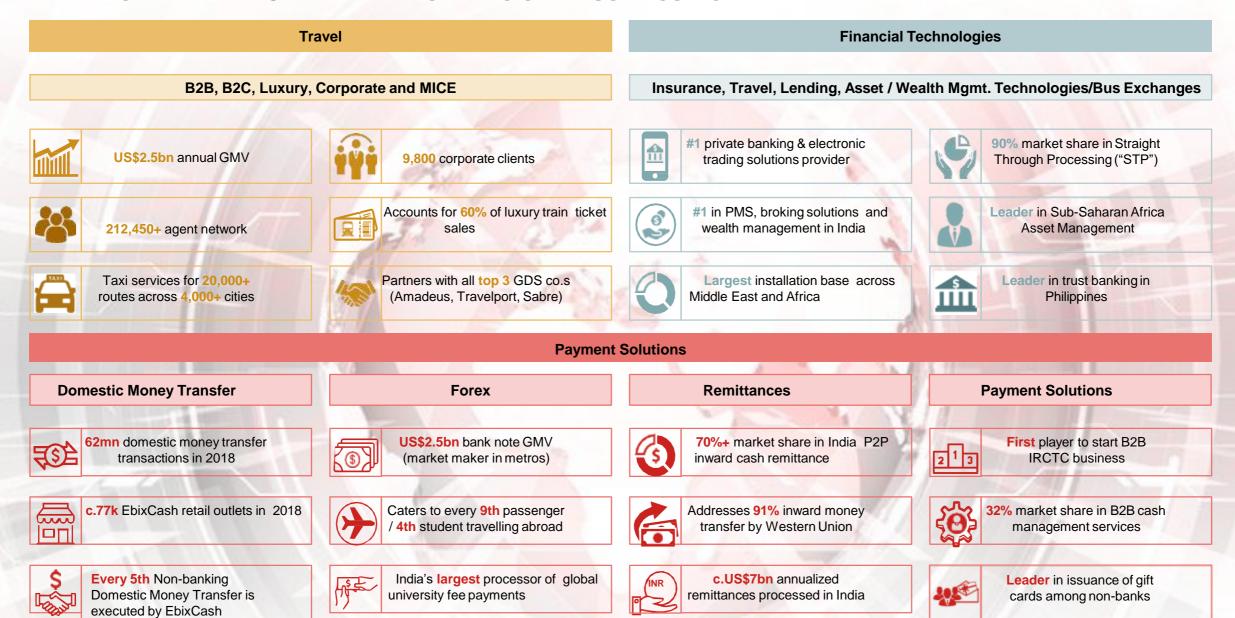
EbixCash is the only Financial Exchange in the Indian subcontinent with consistent strong operating margins, along with unparalleled organic and inorganic growth rate. EbixCash handles Gross Merchandise Value (GMV) of \$18 billion(pre-Covid).

EBIXCASH FINANCIAL EXCHANGE



ATTRACTIVE MARKET LEADING POSITIONING ACROSS BUSINESS SEGMENTS

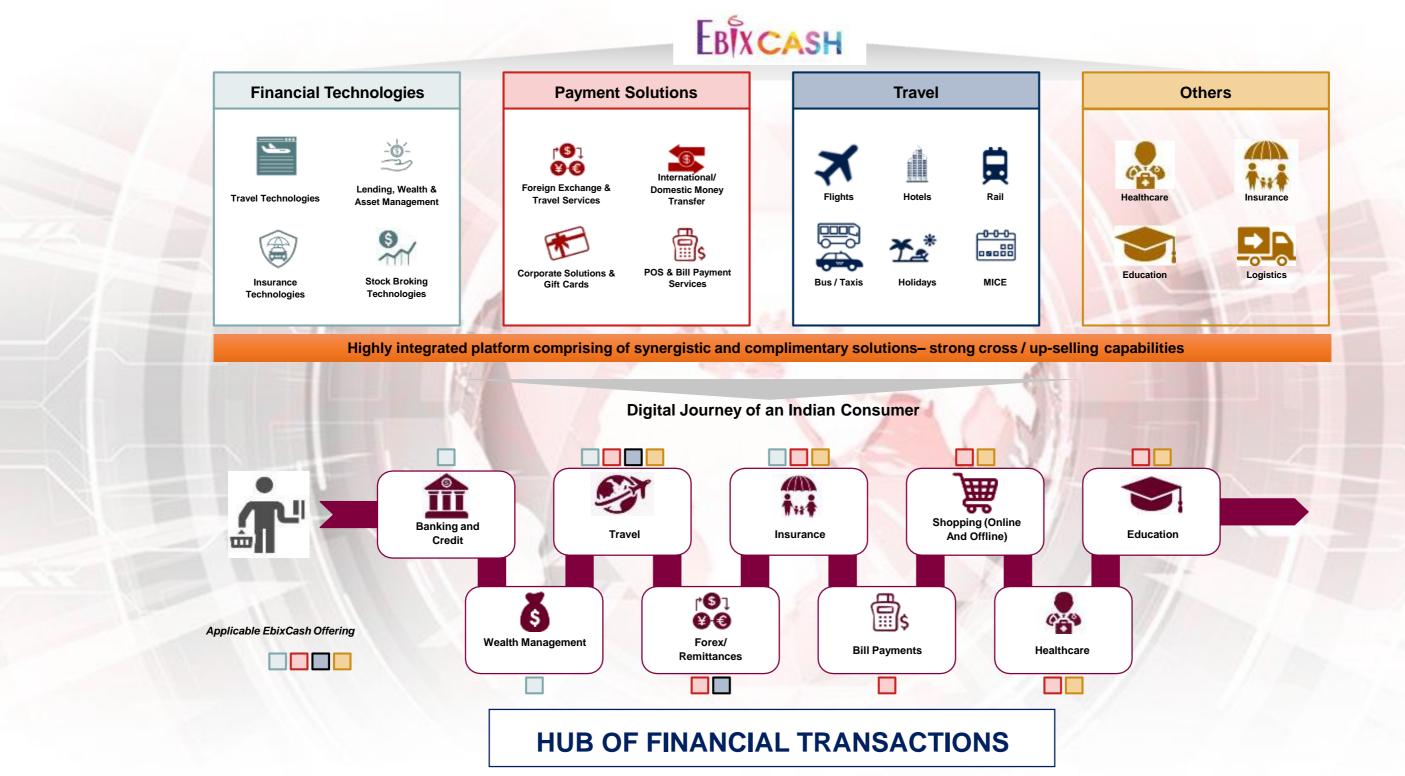
MULTI-FACETED PLATFORM "HARD-TO-REPLICATE" SYNERGISTIC BUSINESS MODEL



Note: MICE - Meetings, incentives, conferencing, exhibitions.

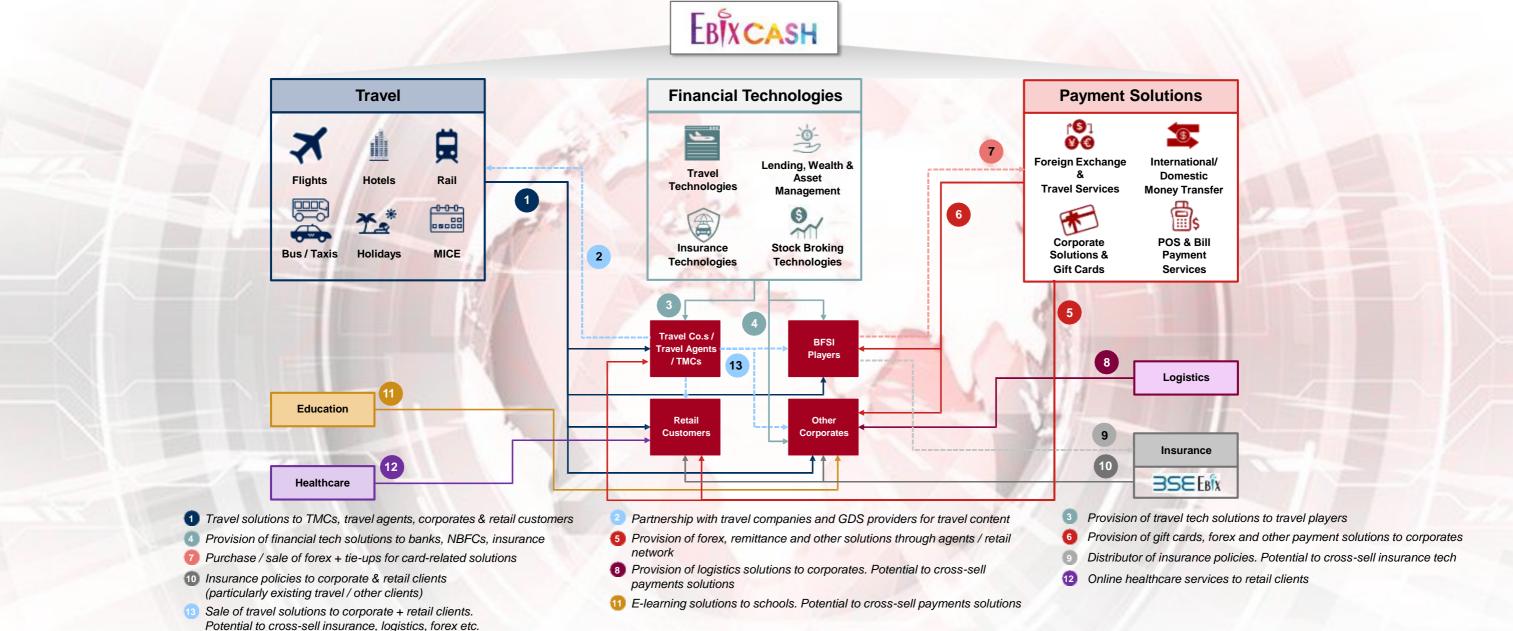
ENABLING THE DIGITAL JOURNEY OF INDIAN CONSUMERS

HIGHLY INTEGRATED PLATFORM ADDRESSING THE LIFECYCLE OF CONSUMPTION OF INDIAN CONSUMERS ACROSS MULTIPLE AREAS



HIGHLY INTEGRATED PLATFORM WITH STRONG CROSS/UP-SELLING CAPABILITIES

HIGHLY INTEGRATED PLATFORM WITH SYNERGISTIC AND COMPLEMENTARY SOLUTIONS



DRIVING INDIAN CONSUMER'S ONLINE-TO-OFFLINE-TO-ONLINE JOURNEY

UNIQUE COMBINATION OF STRONG PHYSICAL FOOTPRINT AND DIGITAL PLATFORM THAT OFFERS WIDE COVERAGE WITH LAST MILE REACH – STRONG POTENTIAL TO LEVERAGE THE NETWORK ACROSS INDUSTRIES



VISIONARY STRATEGIC PARTNERSHIPS

PARTNERED WITH LEADING PLAYERS ACROSS INDUSTRIES

Unique Partnerships Key Areas of Future Acquisitions



- Offers money exchange of top 20 international currencies on Paytm's platform
- Multi-currency forex cards and forex cash can be ordered on a real-time basis
- Allows EbixCash to access a vast user base of 200mn+ Paytm users in India



- Exclusively allows EbixCash's customers to access MoneyGram's platform to affordably and quickly send or receive money across 200+ countries
- Partnership to service inward remittance volume of US\$3bn annually



- Opportunity to venture into the significantly underpenetrated insurance market along with BSE, a marquee brand
- Enables BSE and EbixCash's combined 324k+ retail outlets to sell insurance



- First brand-integrated news studio ("EbixCash Studio") of India
- Enables EbixCash to penetrate 100mn+ homes, while giving the brand direct and high-impact visibility each time news is presented from the studio



Travel



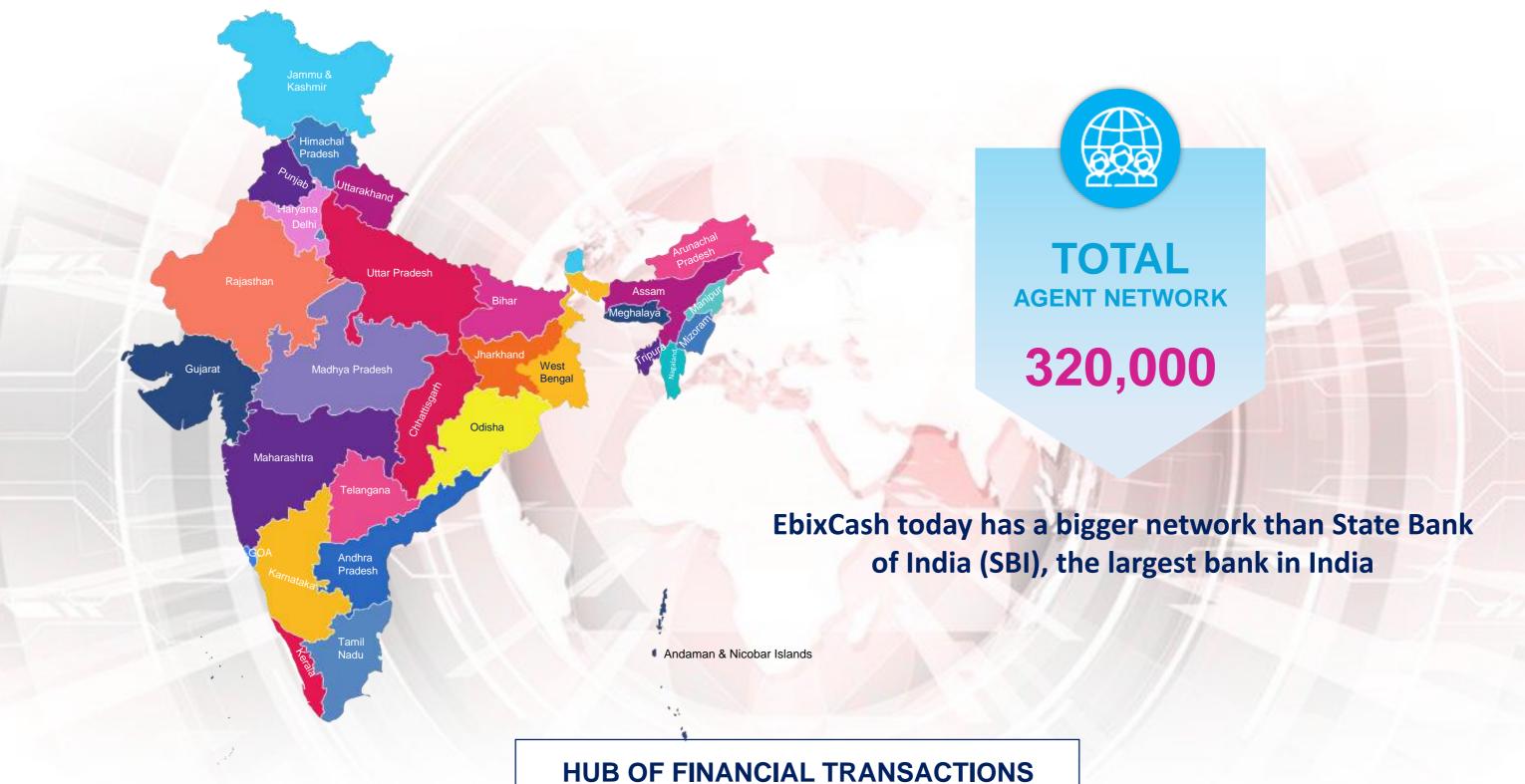
Healthcare



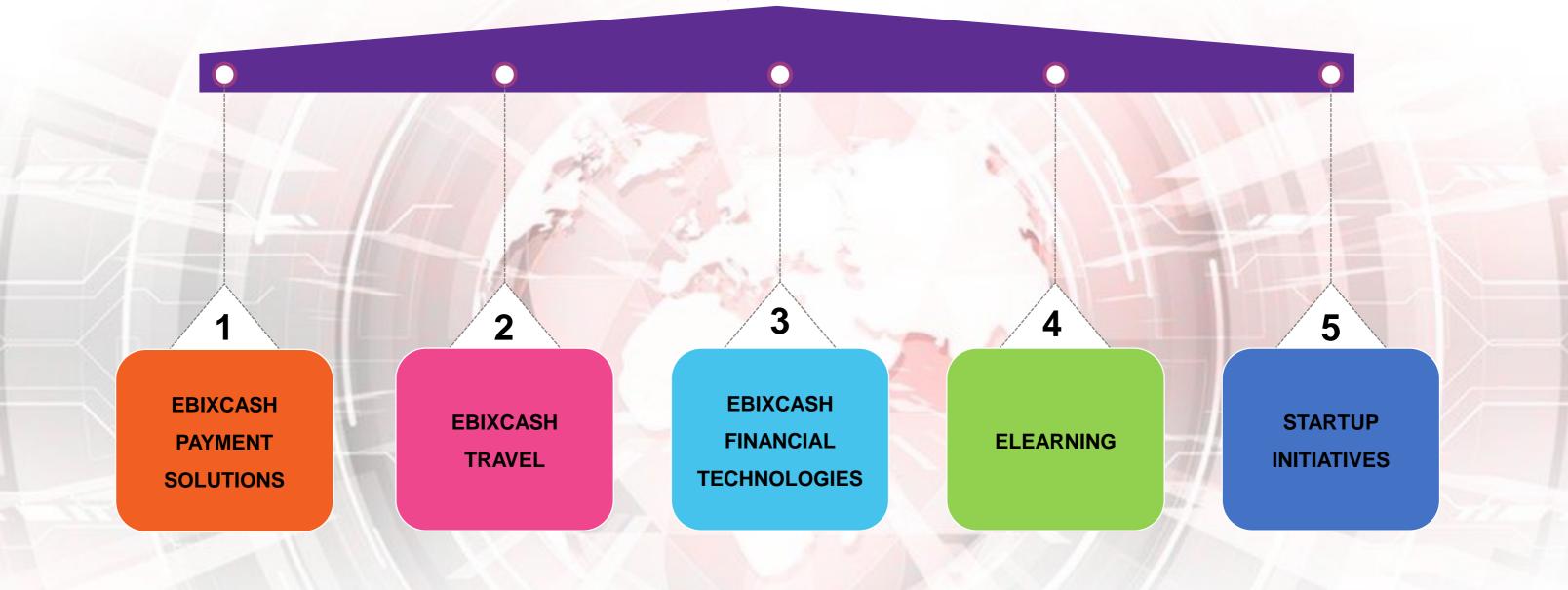


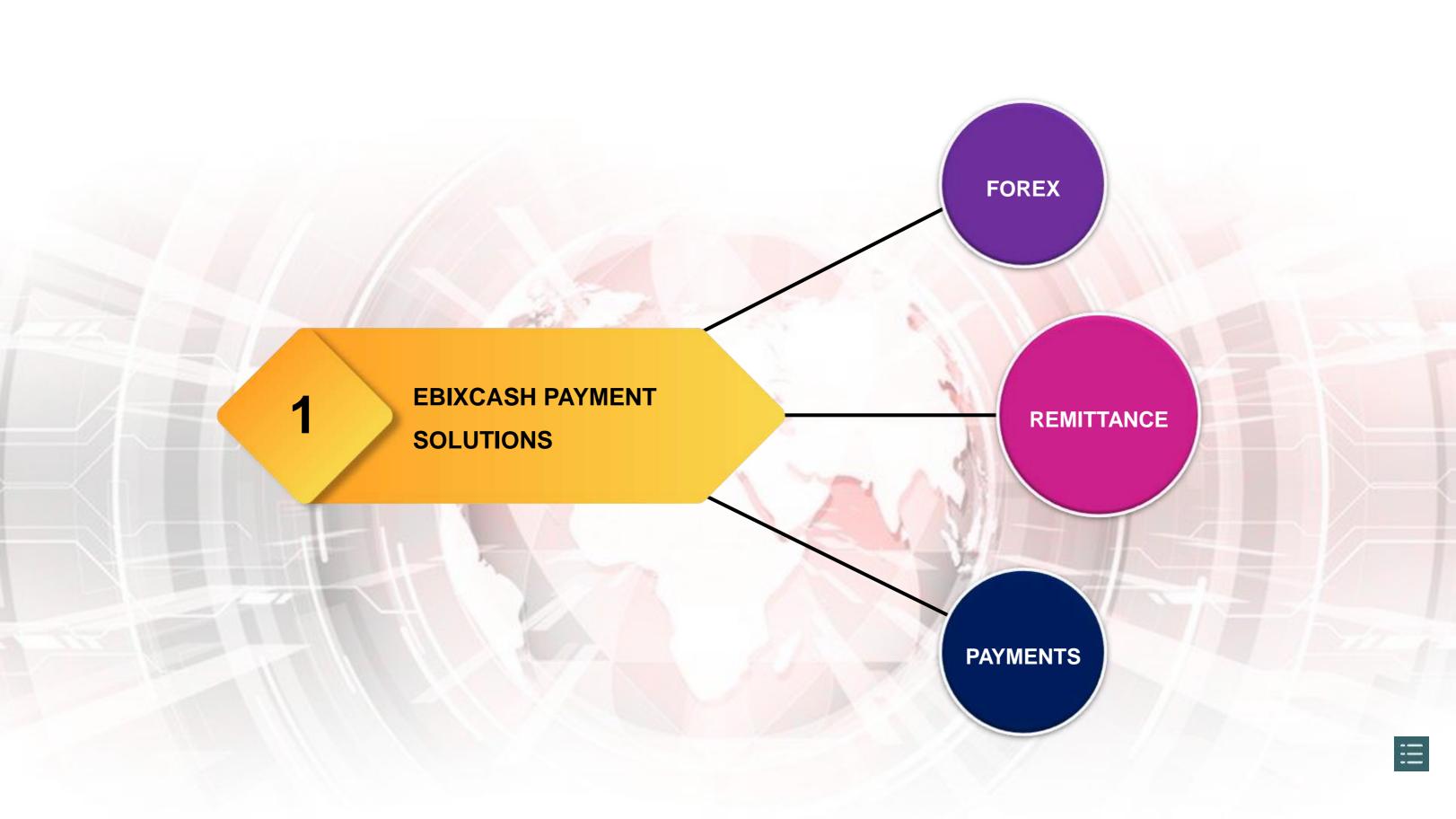
Payments

EBIXCASH AGENT NETWORK









EBIXCASH PAYMENT SOLUTIONS - FOREX

EBIXCASH FOREX REACH IS UNPARALLELED

Every 9th Passenger travelling overseas is an EBIXCASH World Money customer

Market Maker for Bank Notes in all the metro cities of India

Student Segment GMV –USD 900 Mn and Retail GMV- USD 280 Mn

Every 4th Student travelling overseas is serviced by EBIXCASH World Money

Bank Note GMV- USD 2.45 Bn

India's largest partner for processing University Fee Payments Globally

Only company dealing with maximum number of currencies in India

EBIXCASH PAYMENT SOLUTIONS - FOREX

EBIXCASH FOREX REACH IS UNPARALLELED

- Footprint across 69 cities with 147 branches
- 89 counters present across International Airport
- Covering 90% of 28 million passengers estimated to travel in 2019
- Present at all metro airports (Delhi, Mumbai, Chennai, Kolkata, Hyderabad)
- Present across 12 seaports



London School of Economics



Dubai Airport



Seaport



Duty Free Shop



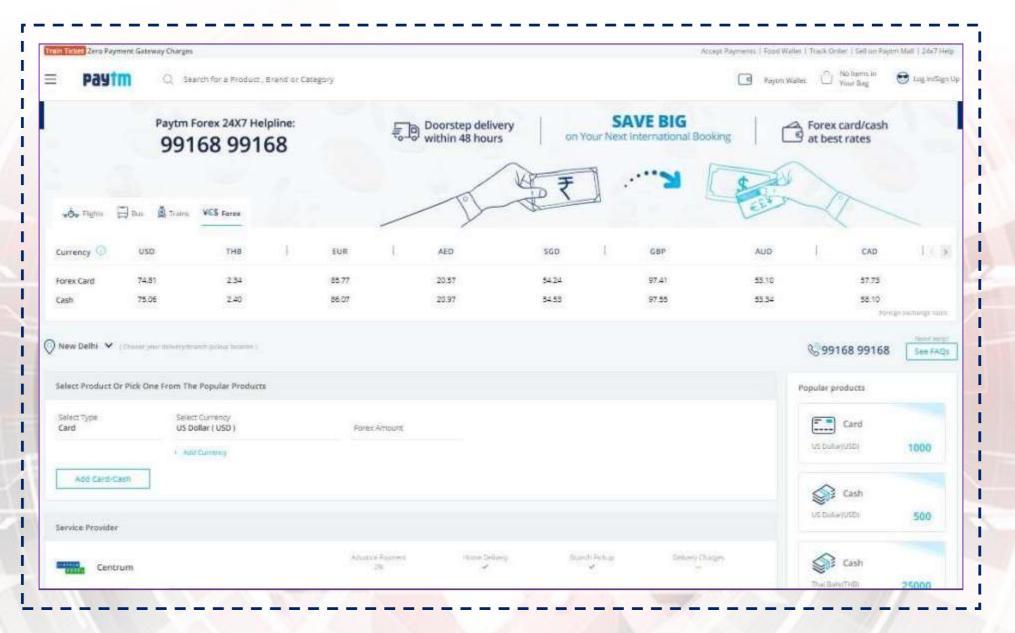
Golden Temple



Tirupati Temple

EBIXCASH PAYMENT SOLUTIONS - FOREX

FINANCIAL AIRPORT - PAYTM AND EBIXCASH WORLD MONEY



EBIXCASH SERVES AS A TRUE AIRPORT FOR FINANCIAL TRANSACTIONS



EBIXCASH PAYMENT SOLUTIONS - REMITTANCE

1

Over 78%+ market share in India P2P Inward Cash Remittance



3

Over 100,000+ live locations –
expanding to over 150,000+ locations
in India and new markets such as
Philippines (3rd largest inward
remittance market)



5

\$7.02 bn annualized remittances in the country



2

Largest network partner of Western Union Globally holding 91% of its transactions in India



1

Digitalizing the process by transferring the funds in electronic format in EBIXPAY wallet or EBIXCASH Prepaid cards



TOTAL MARKET SIZE OF MTO (CASH TO CASH): USD 9BN:

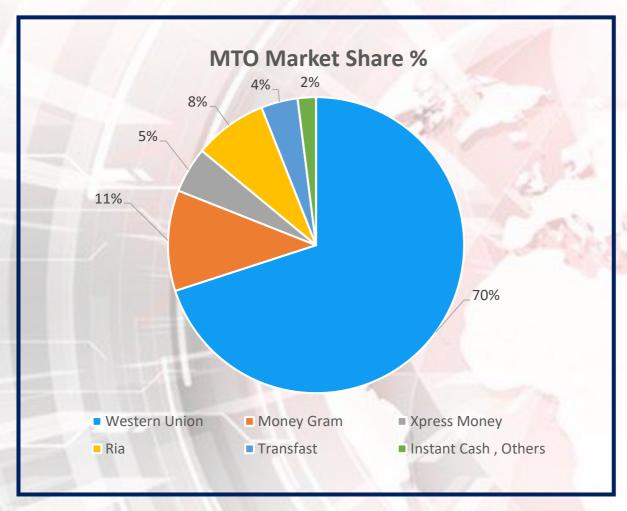
EBIXCASH GMV OF TRANSACTIONS: USD 7.02BN

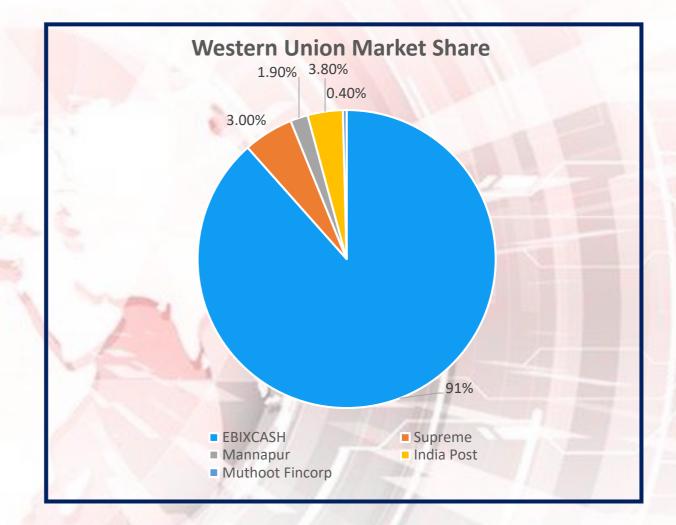
EBIXCASH IS A DOMINANT LEADER IN REMITTANCE BUSINESS IN INDIA

EBIXCASH PAYMENT SOLUTIONS - REMITTANCE

INWARD MONEY TRANSFER: INDUSTRY LANDSCAPE

Service for transferring Money from abroad to India. EbixCash accounts for 91% business of Western Union and 78% of the overall inward remittance market





**Note : Above figures are Market Estimates



^{*} Total Market Size of MTO (cash to Cash): USD 9Bn: EbixCash GMV of transactions: USD 7.02 Bn

EBIXCASH CORPORATE SOLUTIONS



STRONG PHYGITAL LAST MILE REACH THROUGH 320,000 FRANCHISEES

EBIXCASH PAYMENTS PRODUCT OFFERINGS



INDIA DOMESTIC FOOTPRINT

Domestic Money Transfer

- DMT Market stands at USD 5 Bn in India
- Every 5th non banking DMT is executed by EbixCash

Indian Railway Catering and Tourism Corp

- EbixCash was the first player to start this business
- Every third railway ticket being booked by agents in B2B segment is through the EbixCash Portal

Cash Management Services

- EbixCash holds 32% market in B2B cash management services
- The total market is estimated to be USD 550 Million

General Purpose Reloadable Cards

- EbixCash holds 4% of the overall GPR card
- The overall card is estimated to be USD 14 Billion

Gift Card

• EbixCash is the leader amongst all non-banking players for issuance of Gift cards

A FEW EXAMPLES



Apollo Tyres scheme to reward their Customers with free Fuel on EbixCash Petro Card on purchase of commercial vehicle tyres



Reliance General Insurance rewarded their employees with Flipkart gift vouchers as incentives fulfilled by EbixCash



Kirloskar pumps/ Mobiquest launched a co-branded gift card for their retail partners, with EbixCash



Augmont India partnered with EbixCash to sell gold coins on EMI through our panindia retail network



FRANCHISEE OUTLETS







A SAMPLE SPECTRUM OF KEY CLIENTS



















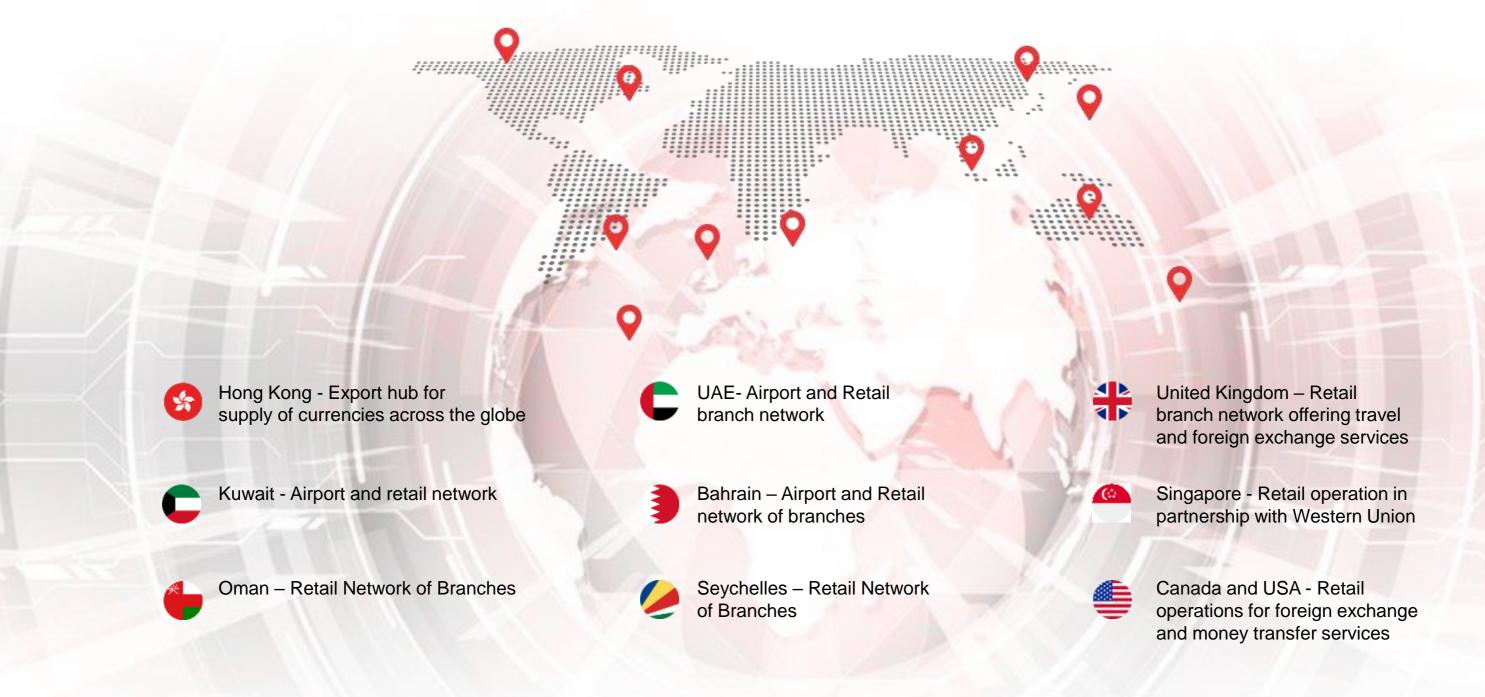


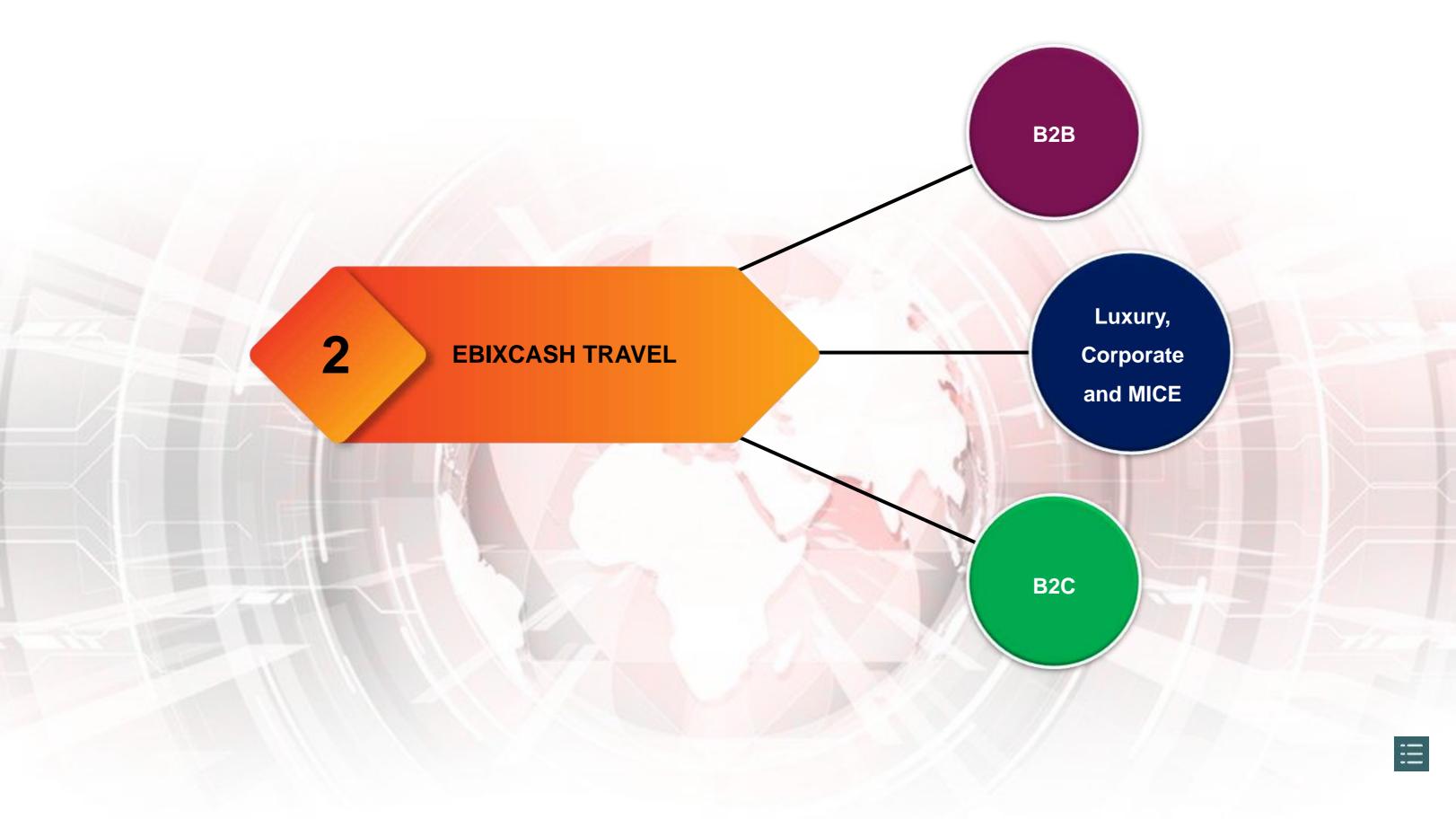


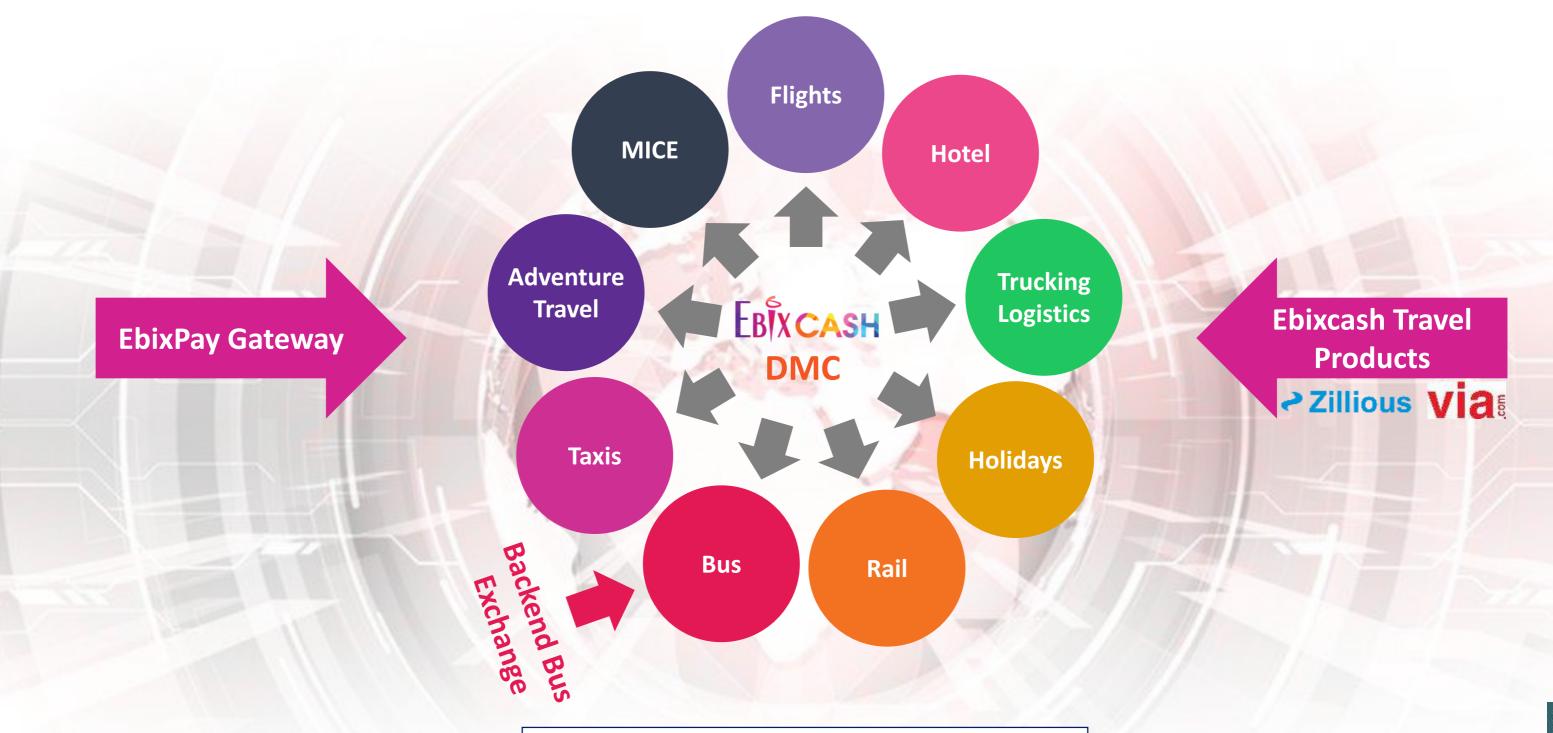




THE ROAD AHEAD







HUB OF FINANCIAL TRANSACTIONS

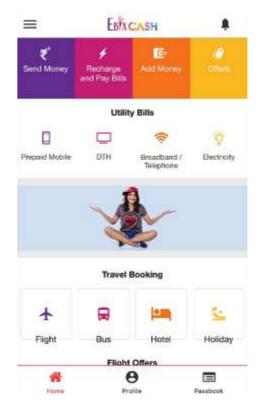
EBIXCASH TRAVEL – CORPORATE AND B2C

LARGE BASE OF 212K+ AGENTS ACROSS 5 COUNTRIES - COMPLEMENTED BY FAST GROWING B2C AND CORPORATE CHANNELS



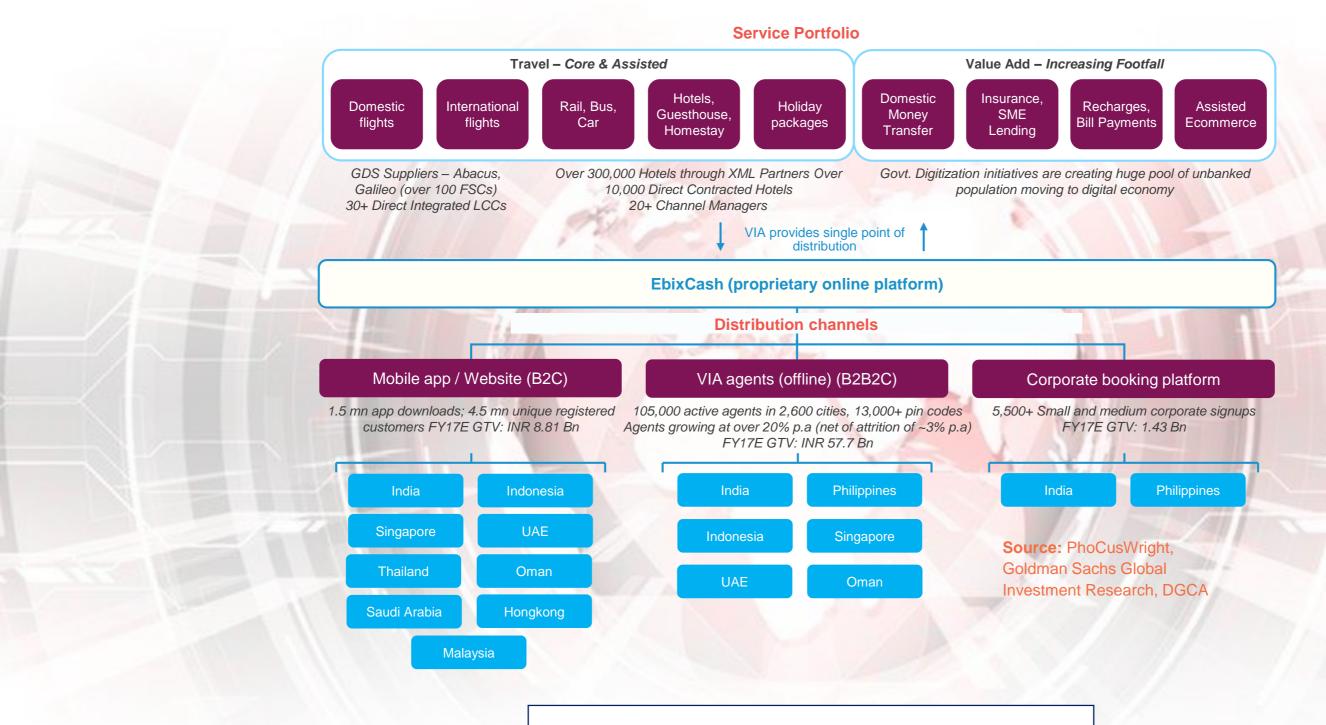


• 5,500+ sign ups on the corporate platform

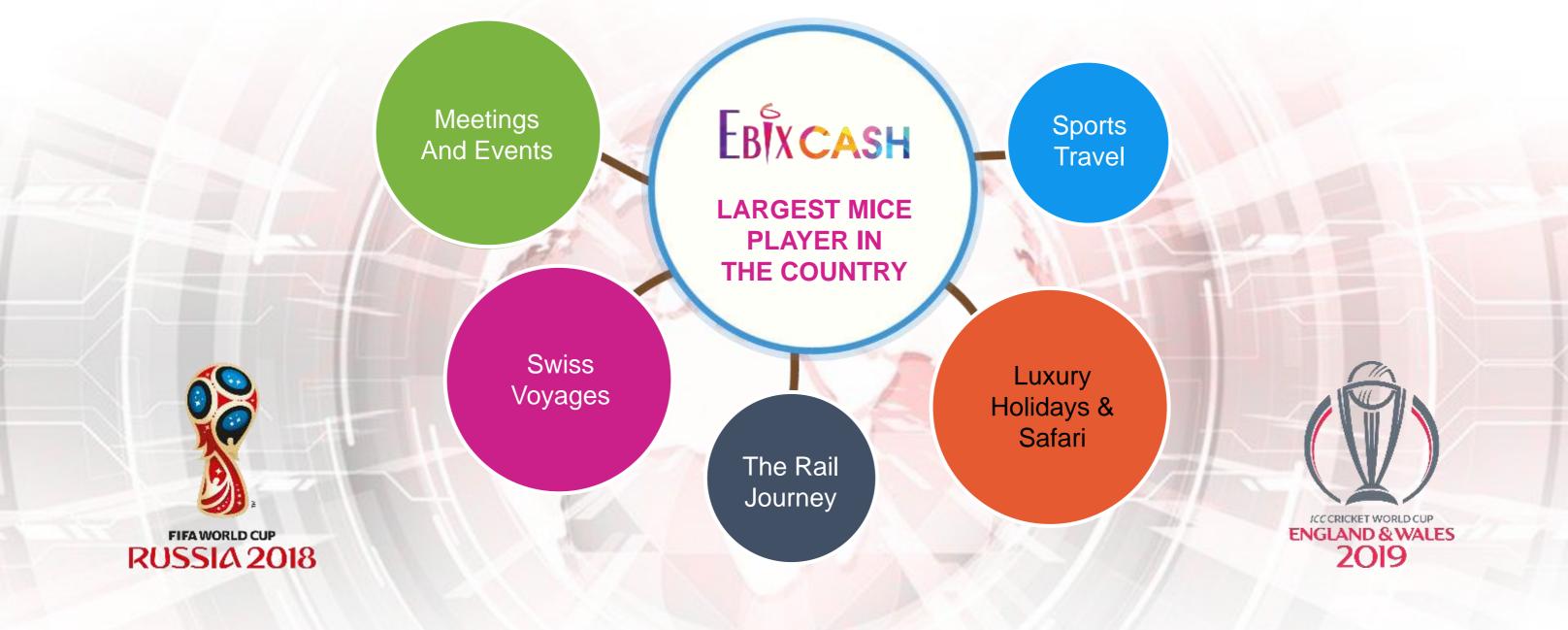


EBIXCASH TRAVEL – B2B

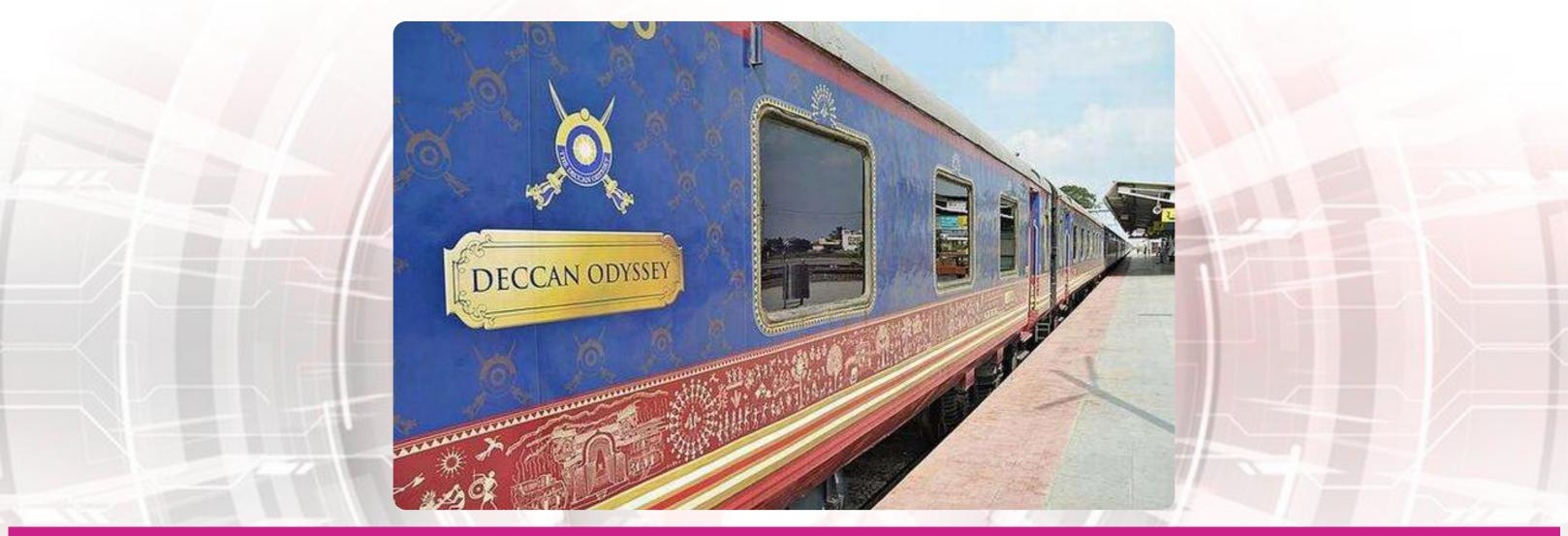
FAST GROWING & PROFITABLE TRAVEL PLATFORM WITH DISTRIBUTION ACROSS INDIA AND SE ASIA



EBIXCASH TRAVEL - LUXURY AND MICE



HUB OF FINANCIAL TRANSACTIONS



EBIXCASH IS A LEADING PLAYER IN THE TRAIN E-TICKETING MARKET ACCOUNTING FOR 60% OF THE LUXURY TRAIN TICKET SALES

KEY CLIENTELE







































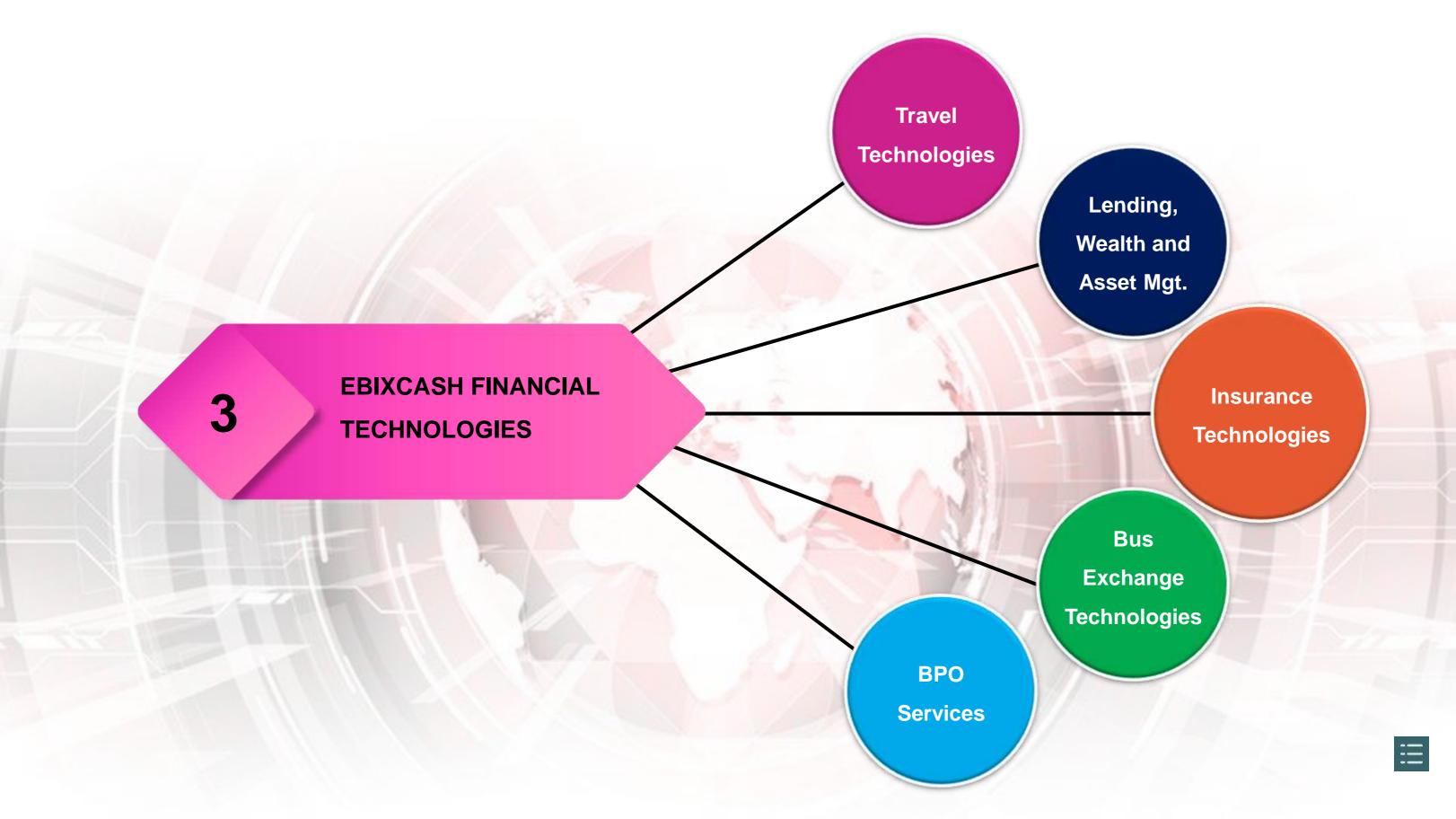


IT TAKES DECADES OF CAPITAL & HARD WORK TO BUILD A MULTI-SIDED TRAVEL PLATFORM FROM THE GROUND UP...







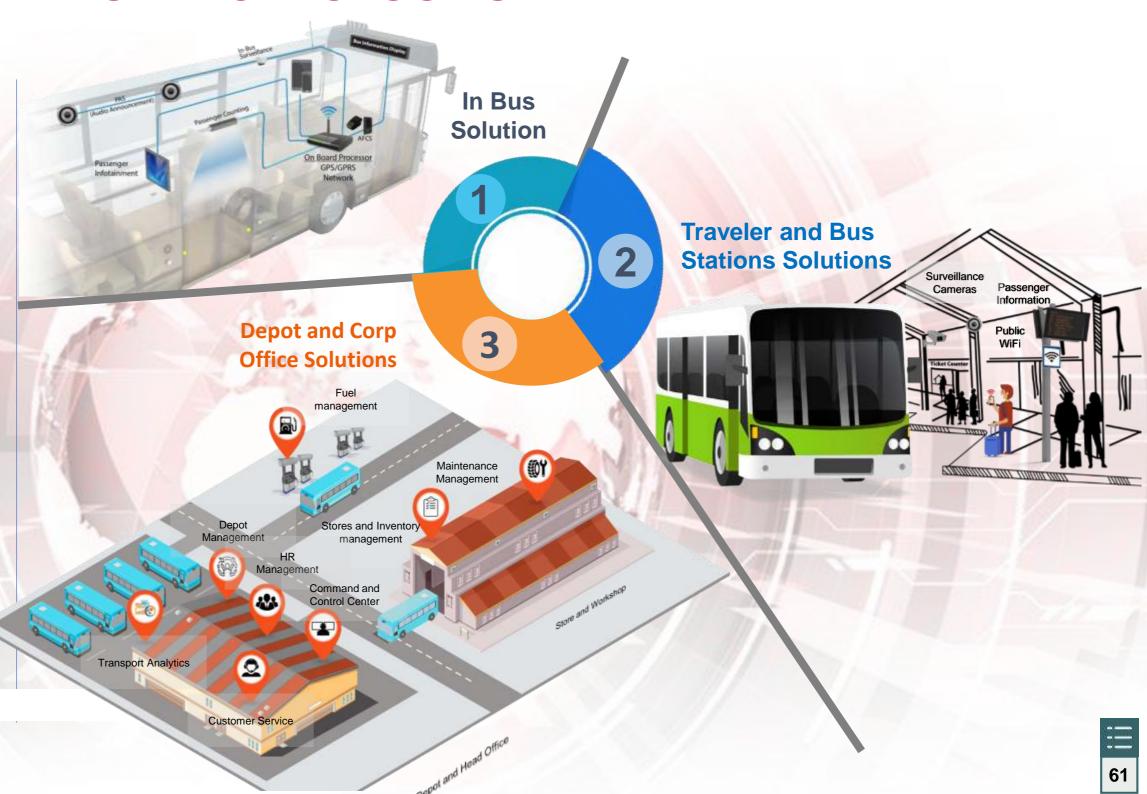


EBIXCASH TRAVEL TECHNOLOGIES



EBIXCASH BUS EXCHANGE TECHNOLOGIES

- India's Bus Exchange Leader powering Bus roadways of 18 states
- EbixCash recently implemented the bus exchange successfully for Rajasthan Roadways powering 5,800 buses
- Presently implementing the city of Pune's bus ecommerce software and firmware across 2000 buses.



WEALTH, ASSET AND LENDING MANAGEMENT



WEALTH, ASSET AND LENDING MANAGEMENT - PRODUCTS

WEALTH MANAGEMENT



- Comprehensive solution covering the entire wealth management lifecycle
- Automates and integrates the end-to-end process with a modular suite of solutions
- Easy interface with core banking systems and multi-channel delivery

BROKING PRODUCTS



- Robust rule-based risk mgmt framework
- Integrated market watch and arbitrage watch
- Real-time risk monitoring: gross exposure, margin limits
- Online collateral revaluation

ASSET MANAGEMENT



- Complete asset management solution covering all front, middle and back office functions
- Supports multiple asset classes and currencies
- Integrated fund accounting feature

CUSTODY



- Multi-market, multi asset global custody solution to manage the entire custodial banking business
- Provides a client interface to view and transact

COMPLIANCE SOLUTIONS



- Robust compliance monitoring solution covering UCITS, NURS, IMA and Prospectus Rules; Also includes leverage monitoring under the AIFMD regulations
- Plug and play interfaces with most popular custodian solutions – to take positions and trade data

CORE PRODUCT MONEYWARE HAS WON MULTIPLE AWARDS UNDER THE PRIVATE BANKING TECHNOLOGY SPACE.

INSURANCE TECHOLOGIES
BSE - EBIX JV INSURANCE EXCHANGE

- We see BSE-Ebix as a large market opportunity
- India's first non-aligned end to end insurance exchange
- Approved by IRDA
- Distribution, both at the last mile and online
- End to end backend technology solutions



KEY CLIENTS



- 32+ banking and financial institutions in India are EbixCash clients
- Top 3 Middle East banks are EbixCash Clients
- Top 3 Qatar banks are EbixCash Clients

EBIXCASH BPO SERVICES PORTFOLIO

Focus Verticals & Service Offerings

- Banking, Financial Services and Insurance Transaction Processing
- Travel & Hospitality
- Telecom
- Manufacturing
- Retail

- Hallsaction Floces
- Process Consulting

Contact Centre

FOS / LMD

Background

 ~63 million calls and ~6 million data transactions processed annually

Marquee Clientele

- Customised services and solutions
 25+ blue chip companies in India
- Clients relationship with an average tenure of 9+ years

Infrastructure & Facilities

 Current capacity of more than 2,000 seats with expansion plans of 5,000 seats

Multishore Delivery

- 3,000+ employees across 6 state-of-the-art centres
- 8 centres in India
- 7 cities in India

Strong Delivery Focus

- Certified to ISO / IEC 27001 : 2013
- Certified for ISO20001
- CMMI Maturity Level 3 certified
- ISO 20000-1 : 2011

Services & Clients

- Manages a wide array of processes across verticals including Financial services, Insurance, Telecom,
 Travel, Retail, Media, Consumer Durables,
 Healthcare etc.
- Offers multilingual (15 Indian languages Hindi, Punjabi, Bengali, Marathi, Kannada, Telugu, Malayalam & Tamil including English as an anchor language) capabilities to clients

EBIXCASH BPO SERVICES OFFERINGS

CONTACT CENTER - VOICE

Inbound

- Query/ Request Handling
- Dealer/ Partner Helpdesk
- **Complaints Management**
- Sales Queries
- **Leads Nurturing**

Outbound

- **Lead Generation**
- Tele Sales
- Welcome Calling
- Upsell/ Cross Sell
- Relationship Management
- **Soft Collections**
- VOC/ Loyalty/ Retention

CONTACT CENTER - NON VOICE

Email

- **Query Resolution**
- Marketing Campaigns
- Welcome Emailers

Chat

- Query resolution
- Sales Support
- Order Booking/ Management

Social Media

- **Online Reputation** Management
- WhatsApp Customer Service
- **Digital Marketing**

FEET ON STREET / LAST MILE DELIVERY

- Channel development
- Order booking & fulfilment
- Field Collections
- Field Referrals
- Last mile delivery

HRO

- Hiring & On-boarding
- Payroll Management
- HR Helpdesk

IT/ DIGITAL/ OTHER **TRANSFORMATION SERVICES**

- **Knowledge Management**
 - · Designing and implementing knowledge storage access and maintenance
- Application development
 - Bespoke or custom software development, deployment and maintenance
 - Application consulting
- Infrastructure Management
 - Design Process --- Install --- Handover
- RPA with AI/ML
- **Process Consulting**

Industries Served

BFSI











REAL ESTATE







IT/ TECH





RETAIL

MEDIA & ENT



AUTOMOBILE

EDUCATION



HOSPITALITY



HEALTHCARE



EBIXCASH BPO SERVICES PARTNERSHIPS















E-LEARNING SOLUTIONS VISION



Largest repository of rich multimedia content



E-Learning Solutions



Content Mapped to National and State curriculum



Editable as well as ready lesson plans



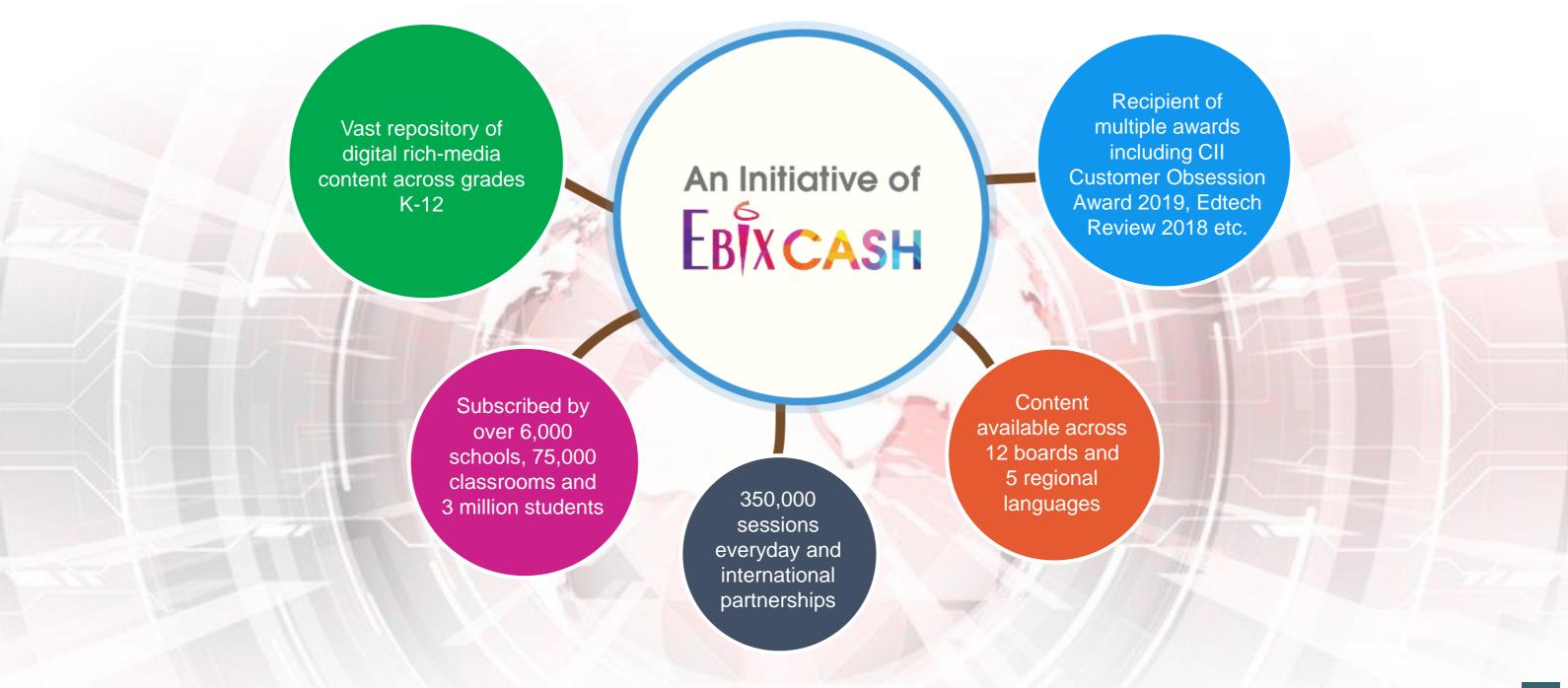
Available in multi-languages



Comprehensive Digital Learning Solutions

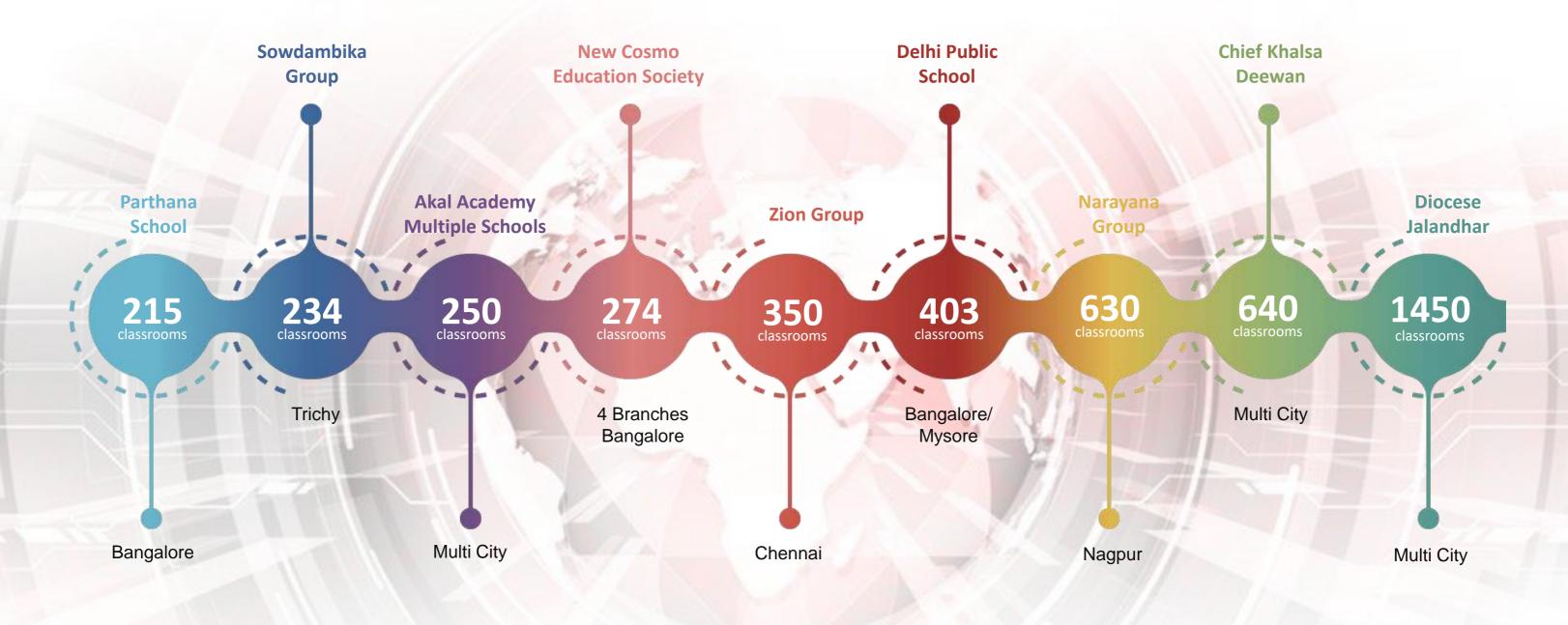
CONVERGENCE IS KEY

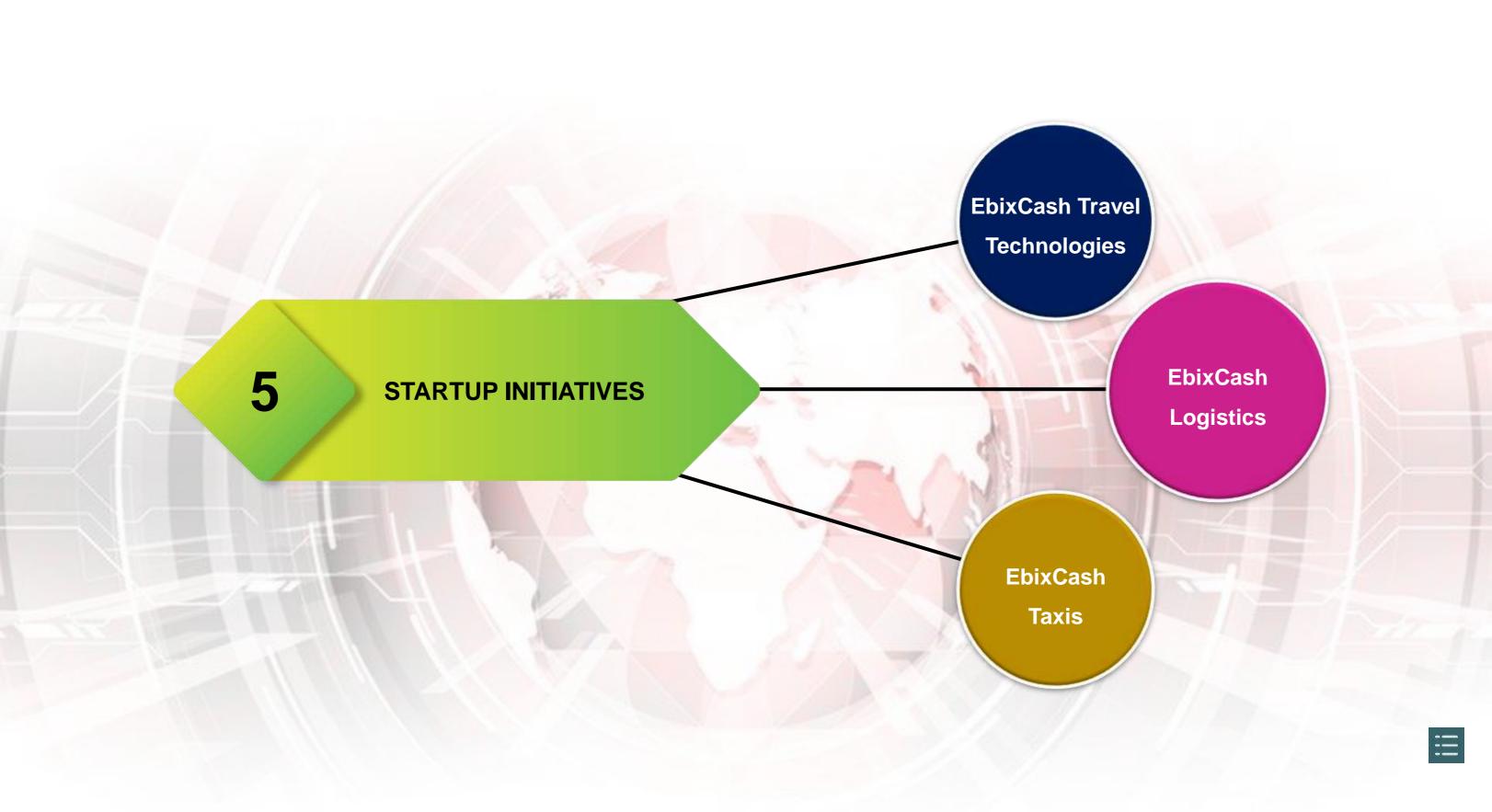
EBIXCASH ELEARNING



EBIXCASH ELEARNING

MARQUEE CUSTOMERS





EBIXCASH LOGISTICS

Start-up effort targeting to be the "Uber" of Trucking logistics





B2B Trucking-Domestic



Packers and Movers



End to End Domestic and International Cargo



End to End Shipping Cargo



B2B End to End Retail Distribution



Integrated
Warehousing
Solutions

EBIXCASH LOGISTICS

TOP CLIENTS





































EBIXCASH TRAVEL - TAXIS

NOW BOTH INTRA-CITY AND INTER-CITY SERVICE

TRAVELERS

- 50% money saving on one way trips
- All Inclusive Pricing
- Ensures simultaneous affordability and availability
- Good quality service by pre-approved drivers
- Door to door travel option, highly convenient

DRIVERS

- Zero investment, more business
- Choose where and when to go
- Choose own price for each trip
- Throughout the year business
- No haggling to get customers

EBIXCASH CABS



20,000+

ROUTES





4000+

CITIES

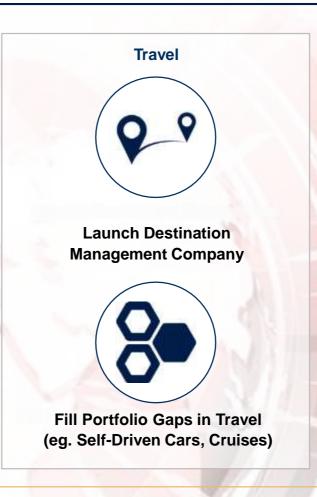
EBIXCASH ROADMAP FOR FUTURE GROWTH AND PROFITABILITY

MULTI-PRONGED GROWTH STRATEGY FOCUSED ON DRIVING ORGANIC GROWTH SUPPLEMENTED BY NICHE ACQUISITIONS

Multiple "Branches" of Future Growth









Important to Showcase Well-Integrated Business Model – Whole is Greater than the Sum of its Parts

Along with growth within business segments, clear focus on cross-selling (eg. Payment solutions to logistics and e-learning clients, front-end distribution and collection services to NBFC clients, insurance technology to insurance clients etc.)



THE SECRET MANTRA



SELLING PRICE

KEY COMPANY GOALS

Operating Margins of 30-35%*

On Demand SaaS recurring revenue streams

EBIX'S ACQUISITION PHILOSOPHY



